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Introduction



WELCOME

Thank you for choosing the AdderLink Infinity (aka ALIF) family of high capacity digital extenders/switches. By encoding high quality DVI video, digital audio and USB data into Internet Protocol (IP) messages, ALIF units offer flexible ways to link peripherals and systems via standard networks.

This guide covers the ALIF 1002 and ALIF dual (2002T, 2000R and 2020) models, all of which can transfer single link DVI video, digital audio and USB signals across your network. The ALIF dual 2002T, 2000R and 2020 models can also handle a second single link DVI video stream; while 2002T and 2000R models can additionally transfer one very high resolution Dual Link DVI video connection (or two single link DVI streams). The capabilities are summarized below:

Model	ALIF 1002 T/R	ALIF dual 2020 T/R	ALIF dual 2002T / 2000R	ALIF dual VNC 2112T
Primary video	Single link	Single link	Dual link	Dual link
Secondary video	x	Single link	Single link	Single link
VNC support	x	x	x	Yes

Note: The ALIF dual VNC (2112T) unit is covered by a separate user guide.

ALIF 1002 and all ALIF dual variants both provide a choice of link connections. Each supports both copper-based Gigabit Ethernet cabling as well as Fiber Channel over Ethernet (FCoE). These can be used in parallel to provide up to 2 Gigabit connection speeds with the added benefit of link redundancy that can maintain operation in the event of a failed connection. Additionally, all ALIF dual models also benefit from a *Management port* that makes configuration even more straightforward.

ALIF units promote sharing; you can arrange for a limitless number of screens and speakers, distributed anywhere across the network, to receive video and audio. You can also switch between any number of transmitter units using a single screen, keyboard and mouse in order to monitor a potentially vast collection of remote systems.

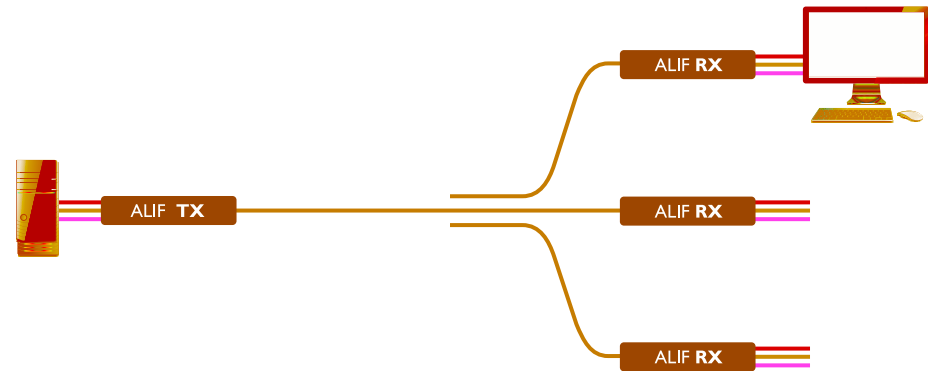
Mixing ALIF dual units with the original ALIF 1000 series

ALIF dual (2000 series) are complimentary to the original ALIF (1000 series) models which do not support dual DVI channels or fiber optic linking. It is possible to mix ALIF and ALIF dual transmitters and receivers on a network. However, whenever the two types are cross connected, the extra abilities of the ALIF dual units will be temporarily disabled.

The newer ALIF 1002 models now include the ability for a second Gigabit Ethernet or Fiber Channel over Ethernet connection as per the ALIF dual models. ALIF 1002 units can be mixed with all ALIF dual units without any loss of functionality.

One-to-one configuration

The simplest configuration links one RX unit to a single TX unit, either by a direct link or over much greater distances via a high speed network. In both cases, Gigabit cable linking and/or fiber can be used. When both are deployed, connection speeds of up to 2 Gigabits are possible.



ALIF and A.I.M.

Where multiple ALIF units are used on a network, we have developed the AdderLink Infinity Management (A.I.M.) server to allow comprehensive and secure central control of all transmitters, receivers and users.

When using an A.I.M. server to configure ALIF units, it is vital that all ALIF units that you wish to locate and control are set to their factory default settings. Otherwise they will not be located by the A.I.M. server. If necessary, perform a [factory reset](#) on each ALIF unit.

Please also see [Appendix C - Tips for success when networking ALIF units](#)



INSTALLATION

CONFIGURATION

OPERATION

FURTHER INFORMATION

INDEX

Teaming operation

The units have dual network interface ports that can be used in parallel to produce important benefits:

- Improved connection speeds up to 2 Gigabits per second, and
- Important link redundancy that can maintain operation in the event of a failed connection.

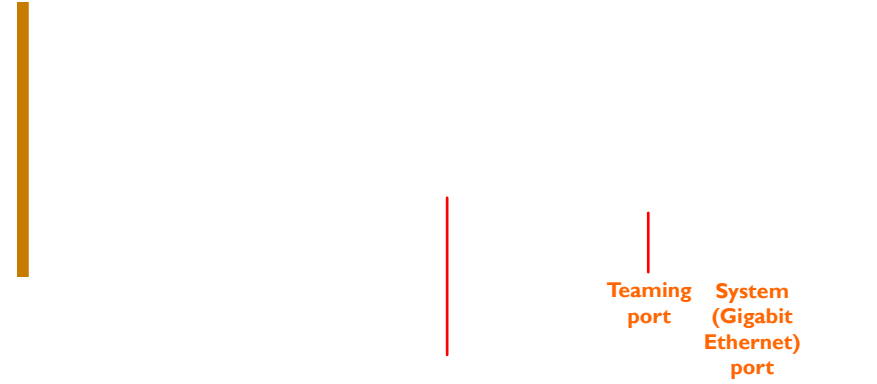
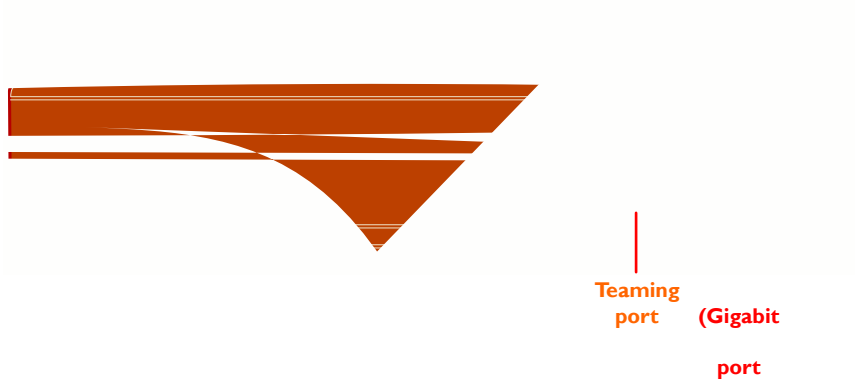
Teaming offers immediate speed improvements in a one-to-one arrangement...



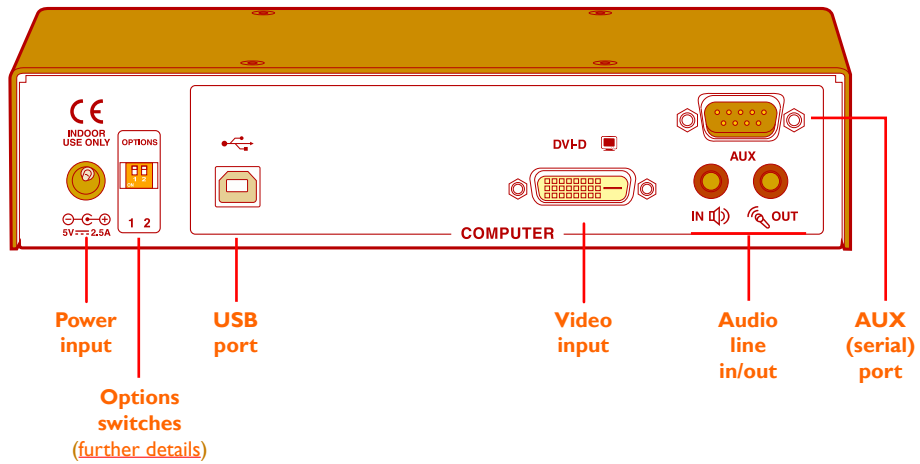
...and also in multicast installations:



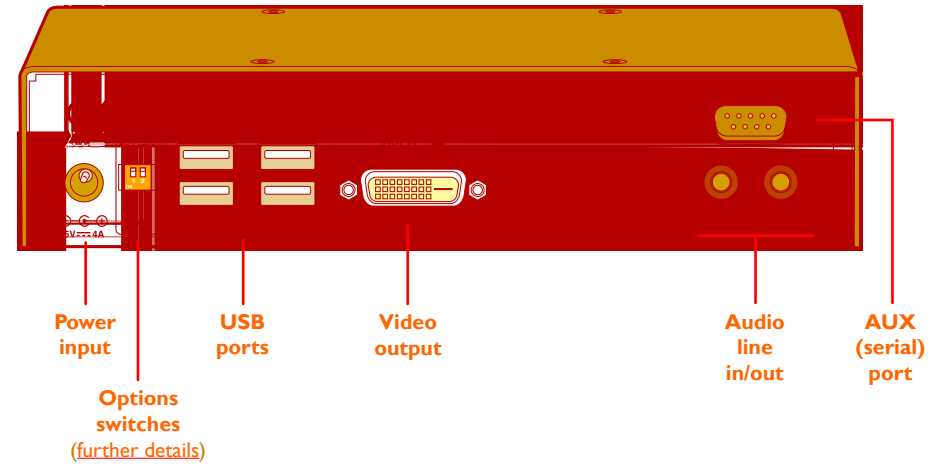
ALIF 1002 transmitter -



ALIF 1002 transmitter - rear



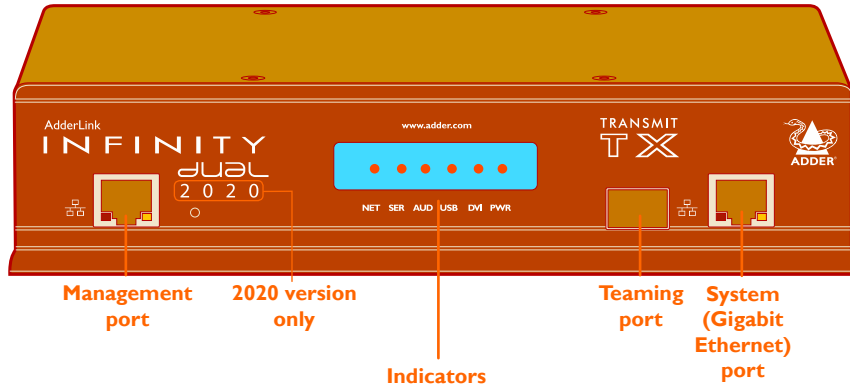
ALIF 1002 receiver - rear



ADDERLINK INFINITY DUAL UNIT FEATURES

The ALIF dual units are housed within durable, metallic enclosures with most connectors situated at the rear panel - the Ethernet ports are situated on the front panels. The smart front faces also feature the operation indicators.

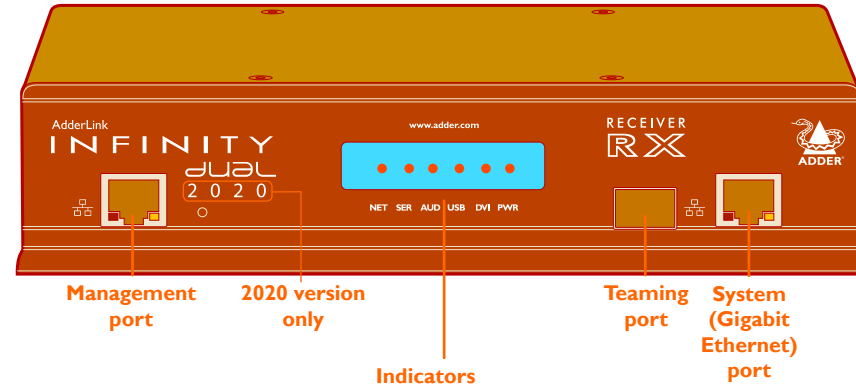
ALIF dual (2002 and 2020) transmitter - front



These six indicators clearly show the key aspects of operation:

- **NET** On when valid network link is present.
- **SER** On when the AUX (serial) port is enabled and active.
- **AUD** On when audio is enabled and active.
- **USB** On when the USB link with the connected PC is active.
- **DVI** On when a video input signal from the PC is detected.
- **PWR** Power indicator.

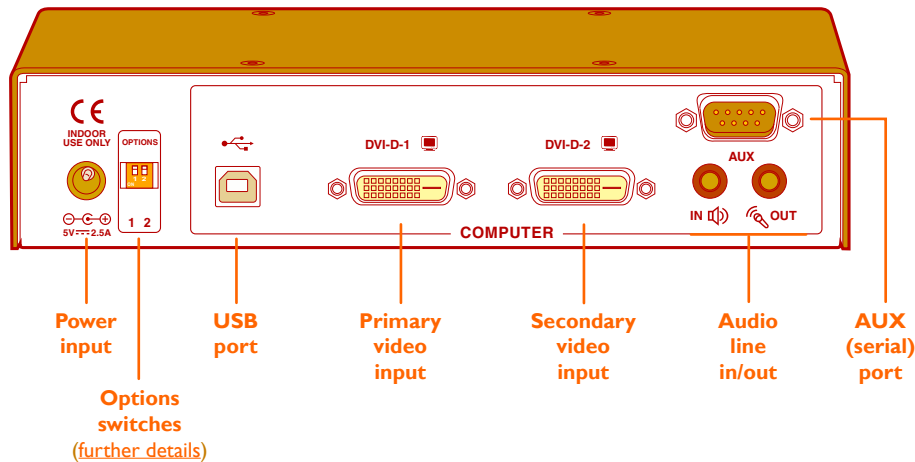
ALIF dual (2000 and 2020) receiver - front



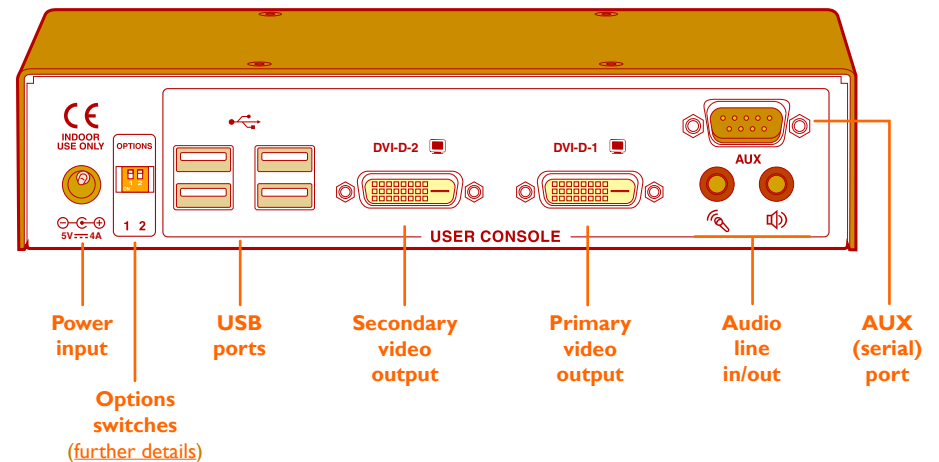
These six indicators clearly show the key aspects of operation:

- **NET** On when valid network link is present.
- **SER** On when the AUX (serial) port is enabled and active.
- **AUD** On when audio is enabled and active.
- **USB** On when USB is enabled and active.
- **DVI** On when DVI video is enabled and active.
- **PWR** Power indicator.

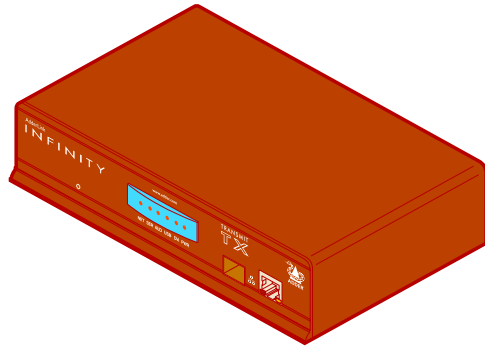
ALIF dual (2002 and 2020) transmitter - rear



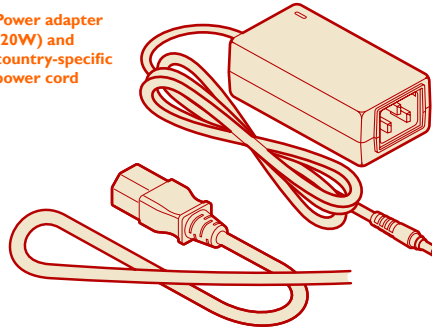
ALIF dual (2000 and 2020) receiver - rear



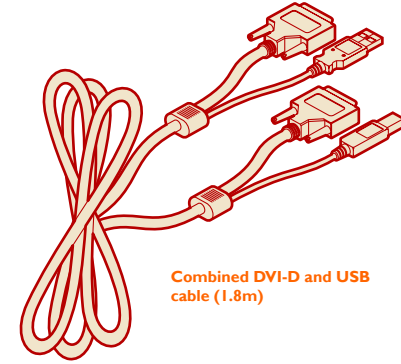
ALIF transmitter (1002T) package



Power adapter
(20W) and
country-specific
power cord

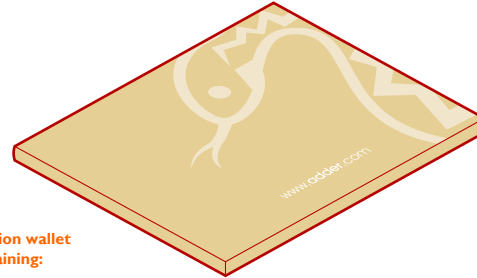


Combined DVI-D and USB
cable (1.8m)

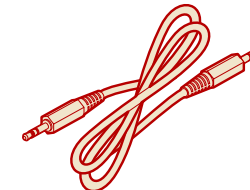


Information wallet
containing:

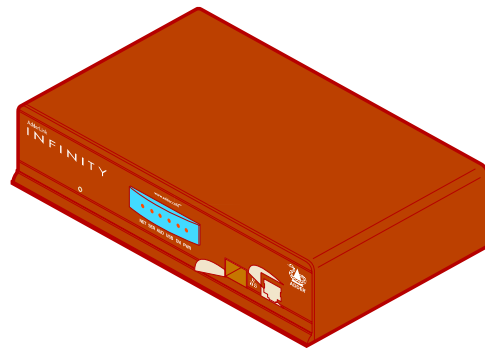
- Four self-adhesive rubber feet
- Quick start guide
- Safety document



Audio cable 2m
(3.5mm stereo jacks)

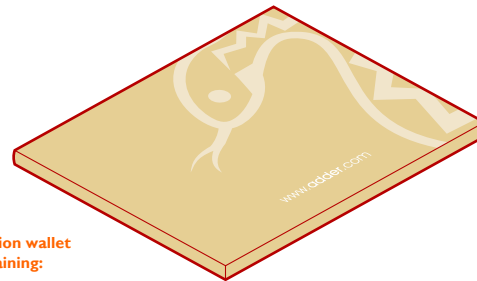


ALIF receiver (1002R) package

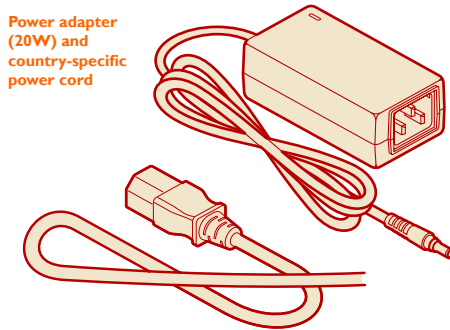


Information wallet
containing:

- Four self-adhesive rubber feet
- Quick start guide
- Safety document

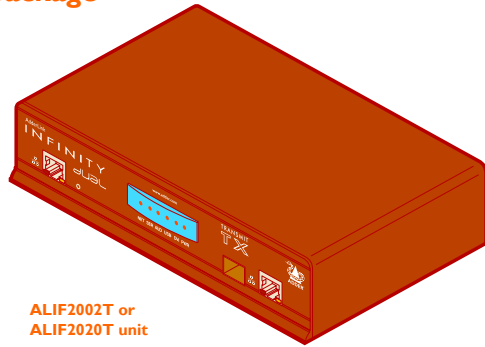


Power adapter
(20W) and
country-specific
power cord



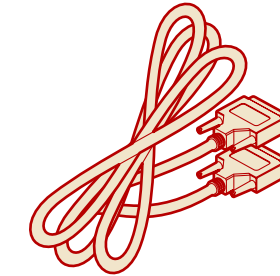
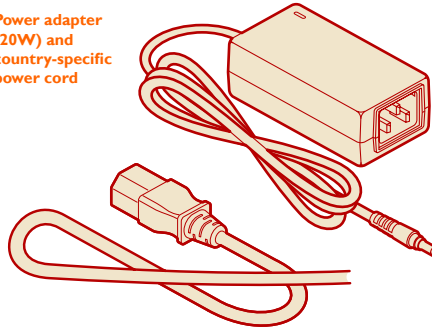
SUPPLIED ITEMS - ALIF DUAL

ALIF dual transmitter (2002T/2020T) package

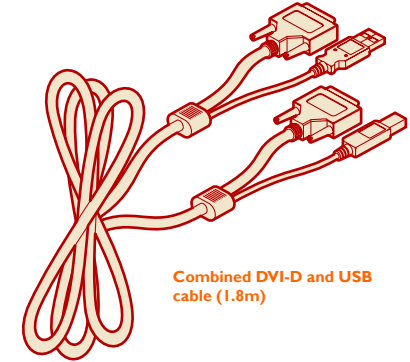


ALIF2002T or
ALIF2020T unit

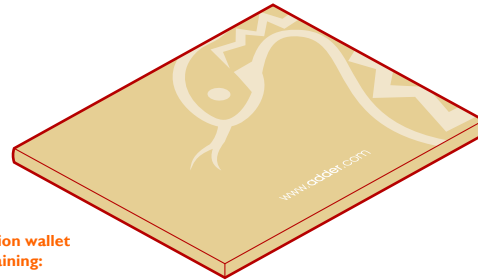
Power adapter
(20W) and
country-specific
power cord



Single link DVI-D to DVI-D video cable

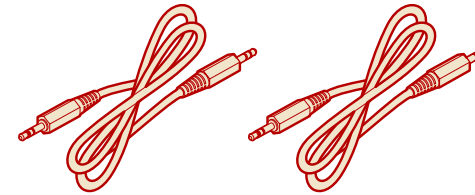


Combined DVI-D and USB
cable (1.8m)



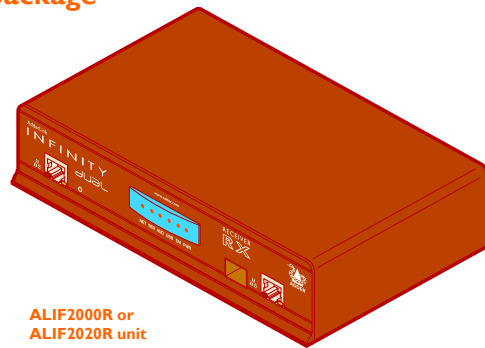
Information wallet
containing:

- Four self-adhesive rubber feet
- Quick start guide
- Safety document



2 x Audio cable 2m
(3.5mm stereo jacks)

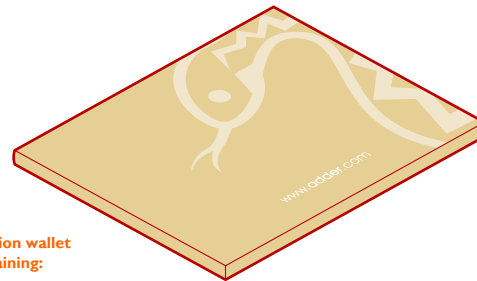
ALIF dual receiver (2000R/2020R) package



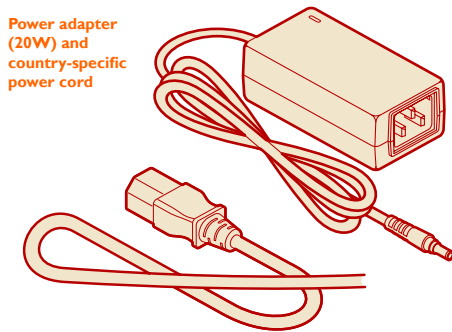
ALIF2000R or
ALIF2020R unit

Information wallet
containing:

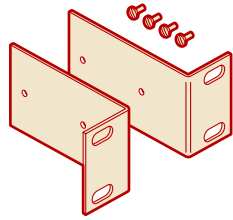
- Four self-adhesive rubber feet
- Quick start guide
- Safety document



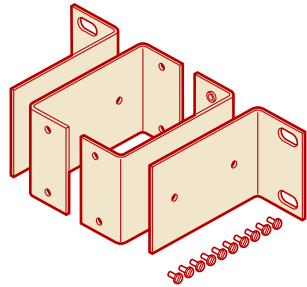
Power adapter
(20W) and
country-specific
power cord



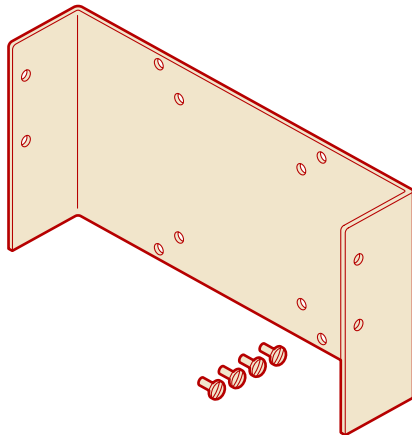
OPTIONAL EXTRAS



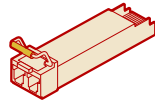
Single unit 19" rack-mount brackets plus four screws
Part number: RMK4S



Double unit 19" rack-mount brackets plus ten screws
Part number: RMK4D

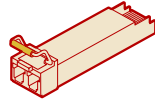


VESA mount bracket plus four screws
Part number: RMK4V

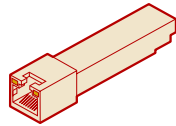


Single mode fiber SFP module
Part number: SFP-SM-LC

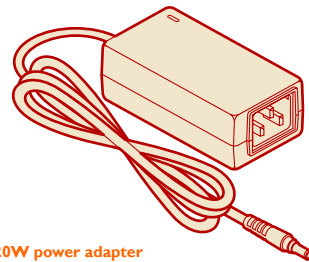
Please refer to the table in [Appendix E](#) for information about fiber modules and cables.



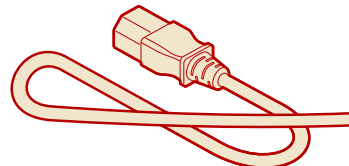
Multi mode fiber SFP module
Part number: SFP-MM-LC



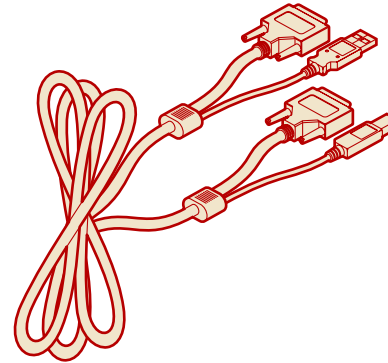
Active copper SFP module
Part number: SFP-CATX-RJ45



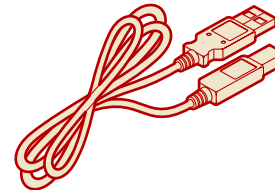
20W power adapter
Part number: PSU-IEC-5VDC-4AMP



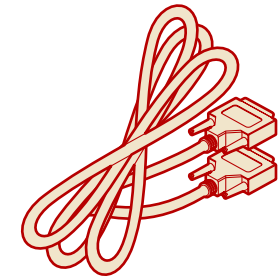
Country-specific power cords
CAB-IEC-AUS (Australia)
CAB-IEC-EURO (Central Europe)
CAB-IEC-UK (United Kingdom)
CAB-IEC-USA (United States)



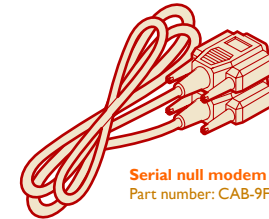
Combined dual link DVI-D and USB (USB type A to B) cable
Part numbers: VSCD3 (1,8m length)
VSCD4 (5m length)



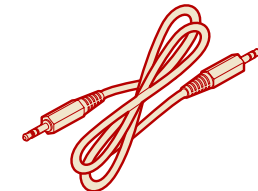
USB cable 2m (type A to B)
Part number: VSC24



Single link DVI-D to DVI-D video cable
Part number: VSCD1



Serial null modem cable 2m
Part number: CAB-9F/9F-NULL-MODEM



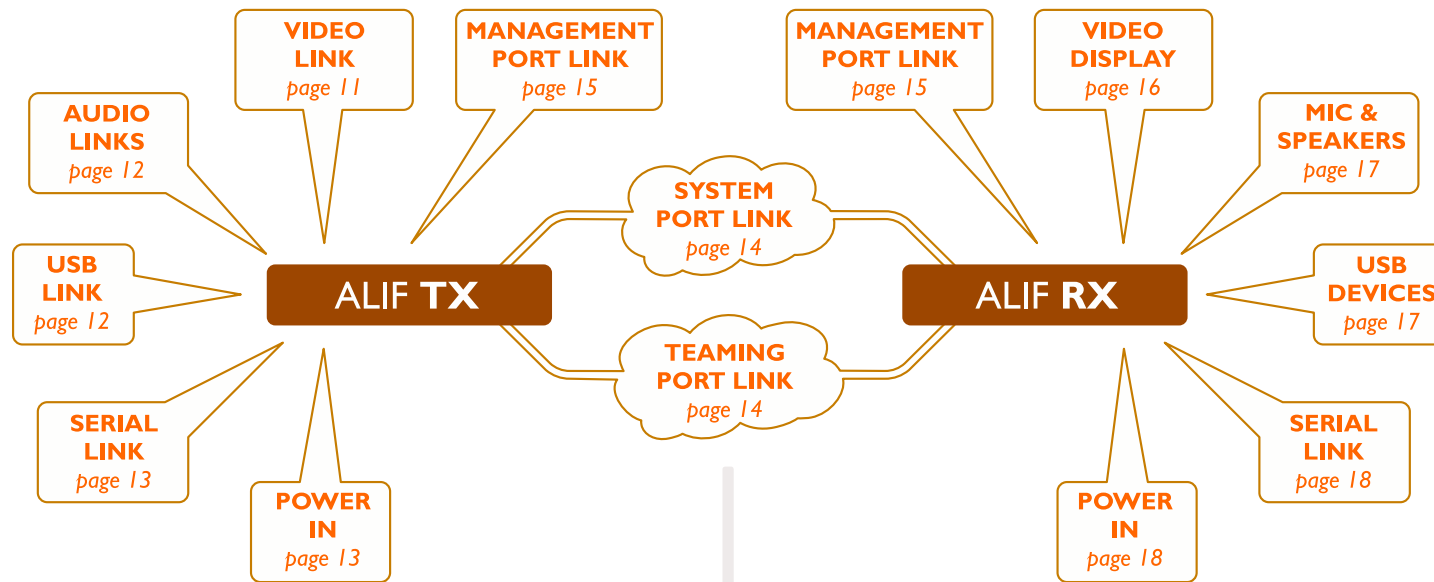
Audio cable 2m (3.5mm stereo jacks)
Part number: VSC22

CONNECTIONS

Installation involves linking the ALIF TX unit to various ports on the host computer, while the ALIF RX unit is attached to your peripherals:

MOUNTING

Please see [Appendix H](#) for details about mounting options for the ALIF units.



Click a connection to see details

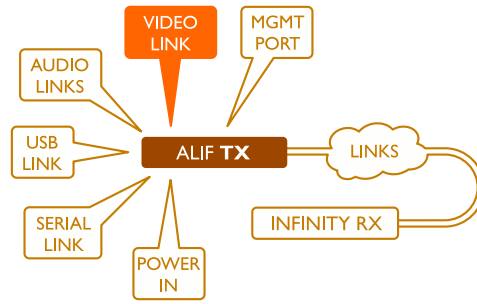
IMPORTANT: When using an AdderLink Infinity Management box to configure ALIF units, it is vital that all ALIF units that you wish to locate and control are set to their factory default settings. Otherwise they will not be located by the A.I.M. server. If necessary, perform a [factory reset](#) on each ALIF unit.

Please also see [Appendix C - Tips for success when networking ALIF units](#)

TX video link

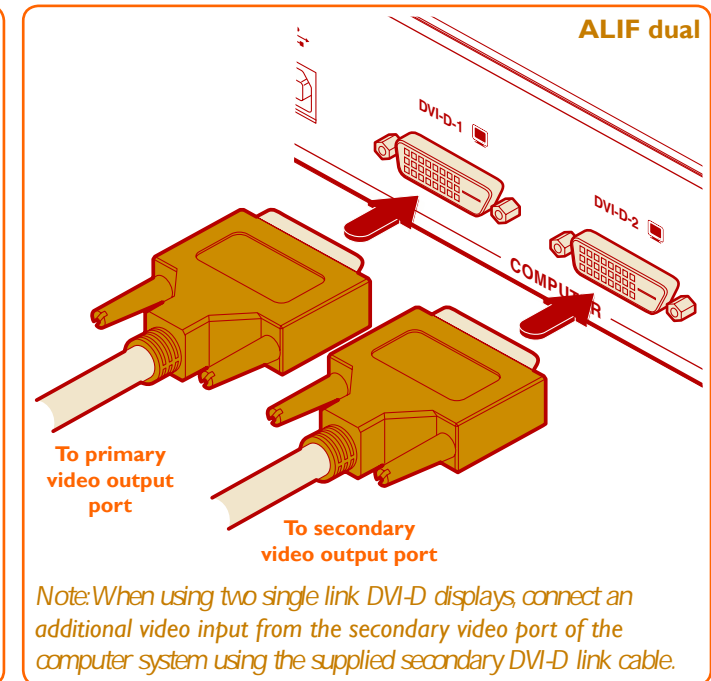
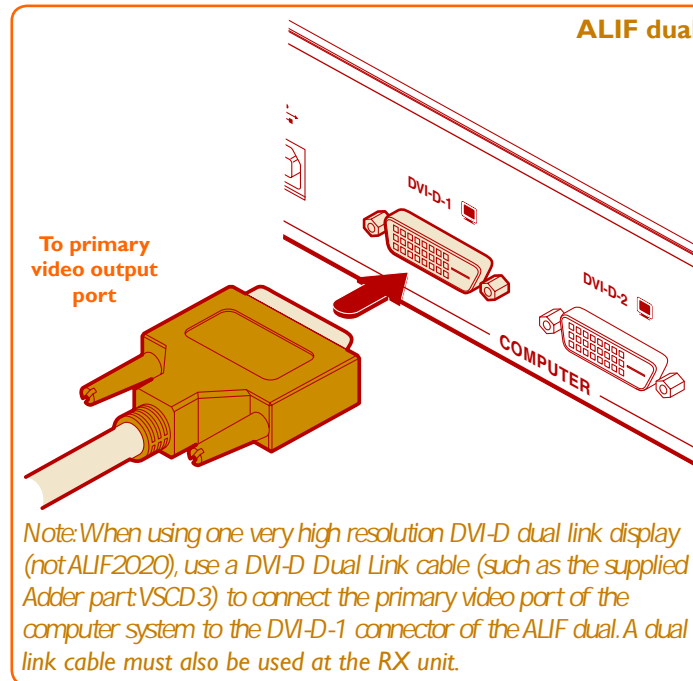
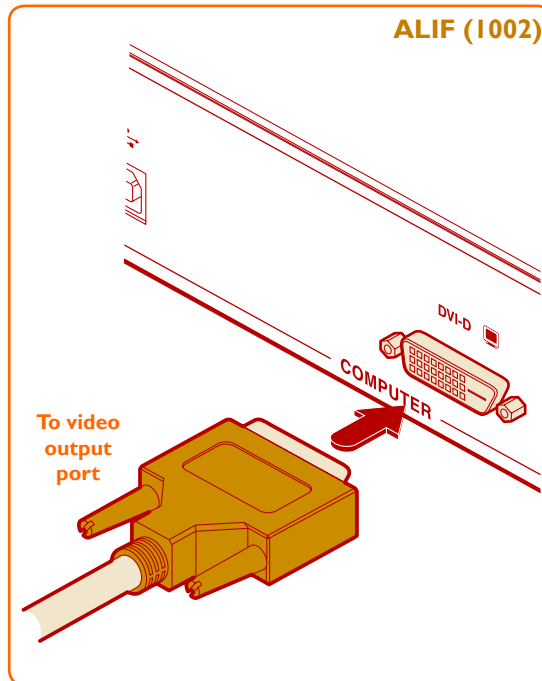
Standard ALIF (1002) units support one Single Link video display at pixel clocks up to 165MHz (equivalent to a maximum resolution of 1920 x 1200 at 60Hz).

All ALIF dual units can simultaneously support up to two Single Link high resolution video displays at pixel clocks up to 165MHz (1920 x 1200 at 60Hz maximum). ALIF2002 units can alternatively support a single Dual Link very high Resolution video display at pixel clocks up to 330MHz (equating to an example display mode of 2560 x 1600 at 60Hz).



To make a video link

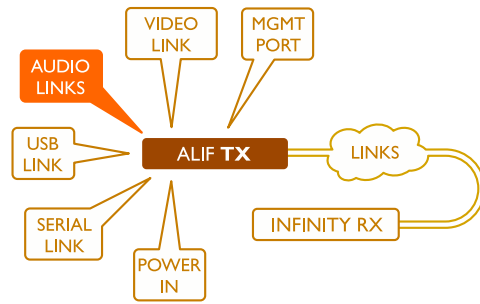
- 1 Wherever possible, ensure that power is disconnected from the ALIF and the host computer.
- 2 Connect your digital video link cable(s) to the DVI-D socket(s) on the TX unit rear panel:



- 3 Connect the plug at the other end of the cable(s) to the corresponding DVI-D video output socket(s) of the host computer.

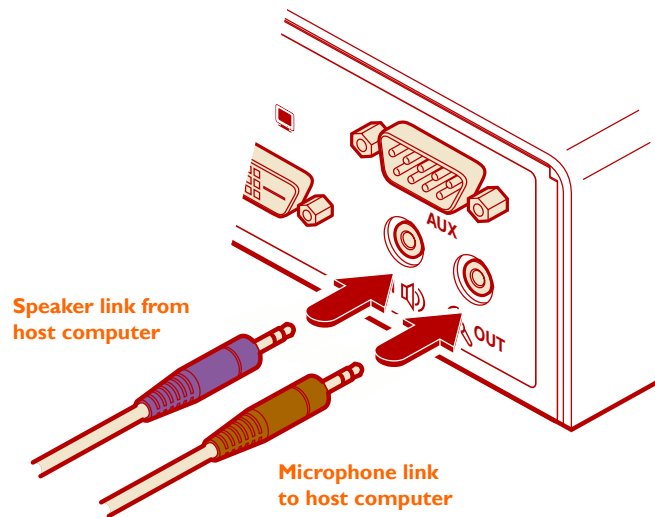
TX audio links

ALIF (1002) and ALIF dual units support two way stereo digital sound so that you can use a remote microphone as well as speakers.



To make audio links

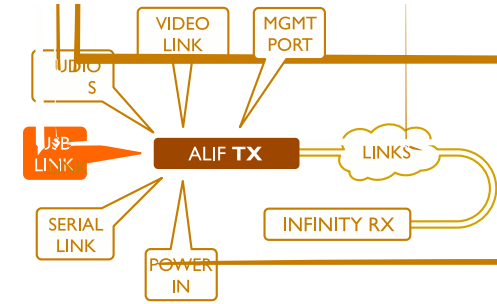
- 1 Connect an audio link cable between the **IN** socket on the TX unit rear panel and the speaker output socket of the host computer.



- 2 [Where a microphone is to be used]: Connect a second audio link cable between the **OUT** socket on the TX unit rear panel and the Line In socket of the host computer.

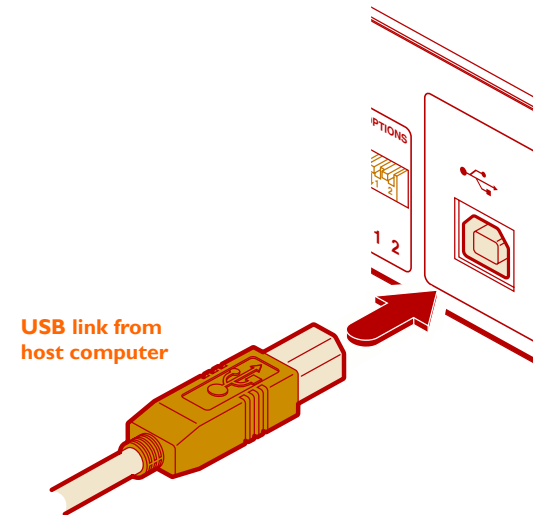
TX USB link

ALIF (1002) and ALIF dual units act as USB 2.0 hubs and so can provide four sockets at the RX unit with only a single connection at the TX unit.



To make a USB link

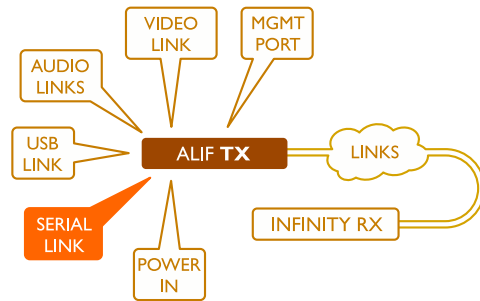
- 1 Connect the type B connector of the supplied USB cable to the USB port on the TX unit rear panel.



- 2 Connect the type A connector of the cable to a vacant USB socket on the host computer.

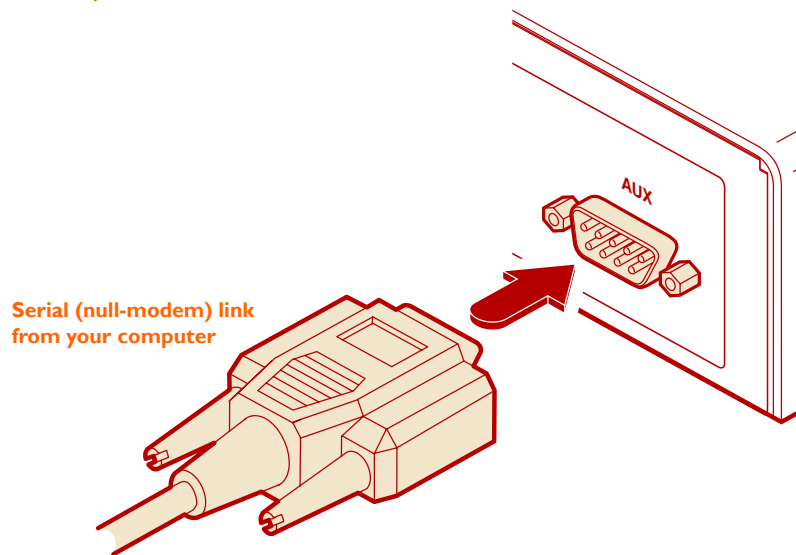
TX AUX (serial) port

The AUX port is an RS232 serial port that allows extension of RS232 signals up to a baud rate of 115200. The port has software flow control, but no hardware flow control.



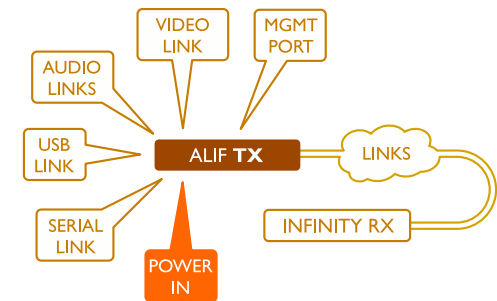
To connect the AUX port

- 1 Connect a suitable serial 'null-modem' cable (see [Appendix F](#) for pin-out) between a vacant serial port on your computer and the AUX port on the right hand side of the ALIF rear panel.



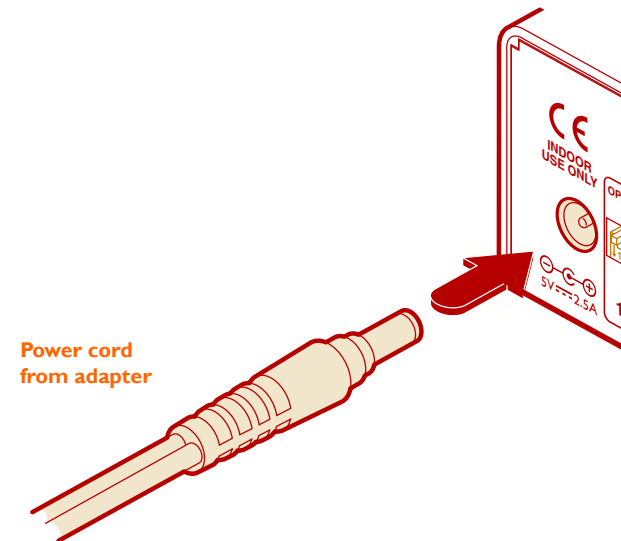
TX power in

Each ALIF unit is supplied with a power adapter and country-specific power cord. When all other connections have been made, connect and switch on the power adapter unit.



To apply power in

- 1 Attach the output lead from the power adapter to the 5V socket on the rear panel of the unit.



Note: Ensure that Options switches 1 and 2 are both in the 'OFF' (up) position to enable normal operation of the unit. See [Options switches](#) for details.

- 2 Connect the IEC connector of the supplied country-specific power cord to the socket of the power adapter.
- 3 Connect the power cord to a nearby main supply socket.

Note: Both the unit and its power supply generate heat when in operation and will become warm to the touch. Do not enclose them or place them in locations where air cannot circulate to cool the equipment. Do not operate the equipment in ambient temperatures exceeding 40°C. Do not place the products in contact with equipment whose surface temperature exceeds 40°C.

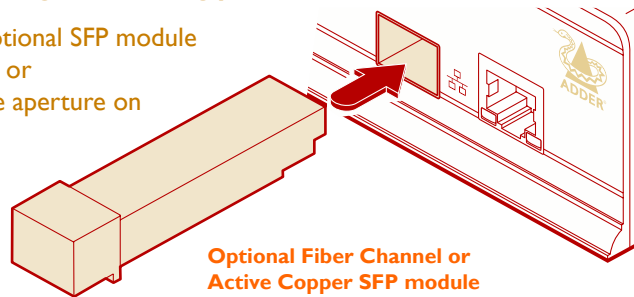
TX/RX high speed links

ALIF (1002) and ALIF dual units can be either connected directly to each other or via a high speed network. The connections can be copper-based Gigabit Ethernet as well as Fiber Channel over Ethernet (FCoE). These can be used in parallel to provide up to 2 Gigabit connections speeds.

A single System port (Gigabit Ethernet) is provided as standard on the right side of the front panel. Additionally, the Teaming port, located just to the left, allows you to insert either an optional Fiber Channel SFP module or Active Copper SFP module. The chosen module can then allow either a fiber optic or additional Gigabit Ethernet link to be used in parallel with the fixed System (Gigabit Ethernet) port.

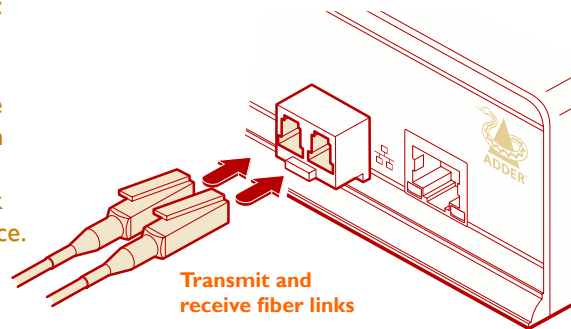
To link ALIF dual units using the Teaming port

- 1 Insert the appropriate optional SFP module (SFP-MM-LC, SFP-SM-LC or SFP-CATX-RJ45) into the aperture on the ALIF front panel:



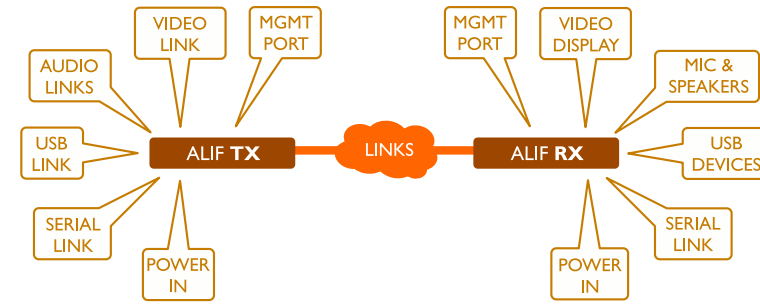
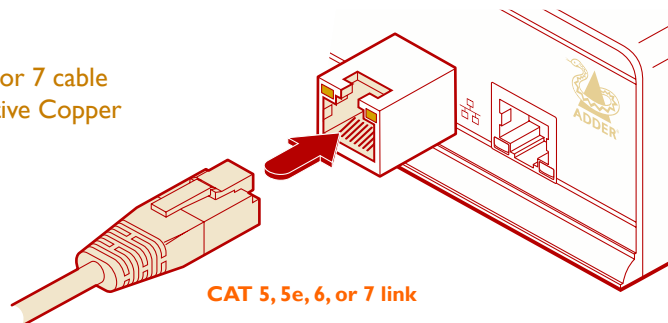
- 2 Make your connection(s) between the chosen SFP module and either the other ALIF unit or a suitable network switch:

Connect the transmit and receive fiber optic links to the sockets on the Fiber Channel SFP module. Then close the latch over the link connectors to lock them into place.



or

Connect a CAT 5, 5e, 6, or 7 cable to the socket on the Active Copper SFP module.

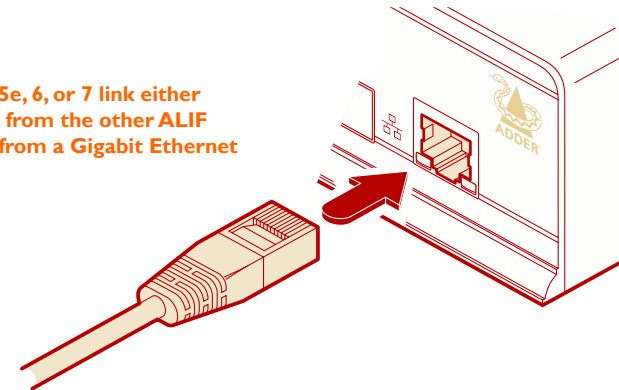


Please see [Appendix C](#) for important tips about networking ALIF units.

To link ALIF units using the System port

- 1 Connect a CAT 5, 5e, 6, or 7 cable to the System port socket on the front panel of the ALIF unit.

CAT 5, 5e, 6, or 7 link either directly from the other ALIF unit or from a Gigabit Ethernet switch



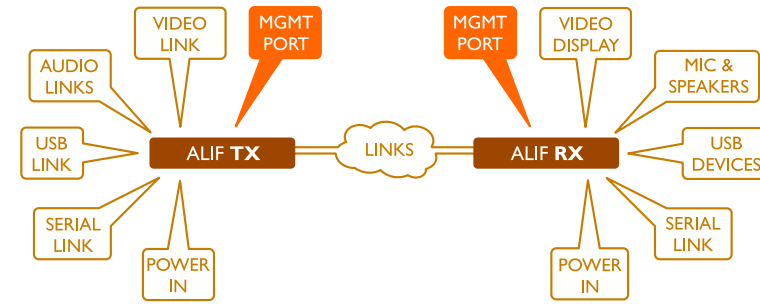
- 2 Connect the other end of the cable either to the other ALIF unit or to a Gigabit Ethernet switch, as appropriate.
- 3 [For connections via a network] repeat steps 1 and 2 for the other ALIF unit.

Cable and fiber details

- For direct links over Ethernet cable, the length of cable should not exceed 100 metres (328 feet). Network cables used for connections may be category 5, 5e, 6 or 7 twisted-pair cable. ALIF TX units have an autosensing capability on their network interfaces, so for direct point-to-point connections, no 'crossover' Ethernet cable is required.
- For direct links via fiber, varying distances can be achieved depending on the module and cable types used. Please refer to the table in [Appendix G](#) for detailed information. The fiber links must have crossovers.

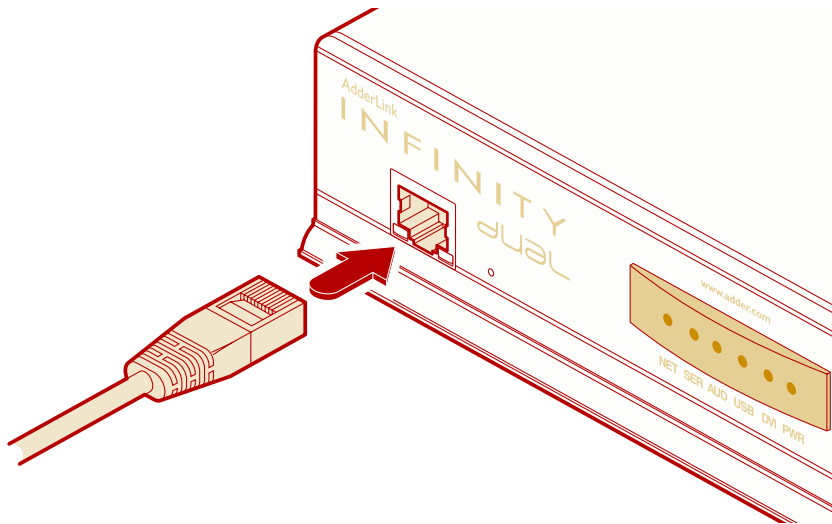
TX/RX Management port (ALIF dual units only)

The Management port on each ALIF dual unit provides a consistent method to gain access to the internal configuration utility of each ALIF dual. Although the configuration utility is accessible via the System (Gigabit Ethernet) port and also the Teaming port; if the ALIF dual units are being used in a point-to-point arrangement, then it would be necessary to temporarily reconnect each unit to a network in order to make configuration changes. The Management port allows the admin user to simply connect a computer directly to each ALIF dual unit and access the configuration utility using a consistent IP address - thus negating the need to know the main port addresses of each ALIF dual unit in advance.



To connect a computer to access the configuration utility

- 1 Connect a CAT 5, 5e, 6, or 7 link cable to the Management port socket located on the far left side of the ALIF dual front panel. The port automatically configures itself, so no cross-over cable is required (but is supported if you do use one).



- 2 Connect the other end of the link cable directly to the network port of your computer.
- 3 Use a web browser to gain access to the internal configuration utility. The standard IP address of the Management port is 192.168.1.42

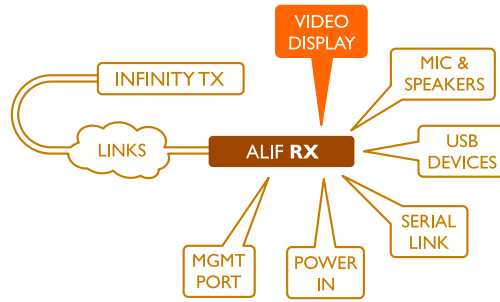
Note: This standard IP address can be changed within the configuration utility.

Please see the section [AdderLink Infinity browser-based configuration utility](#) for further details.

RX video display

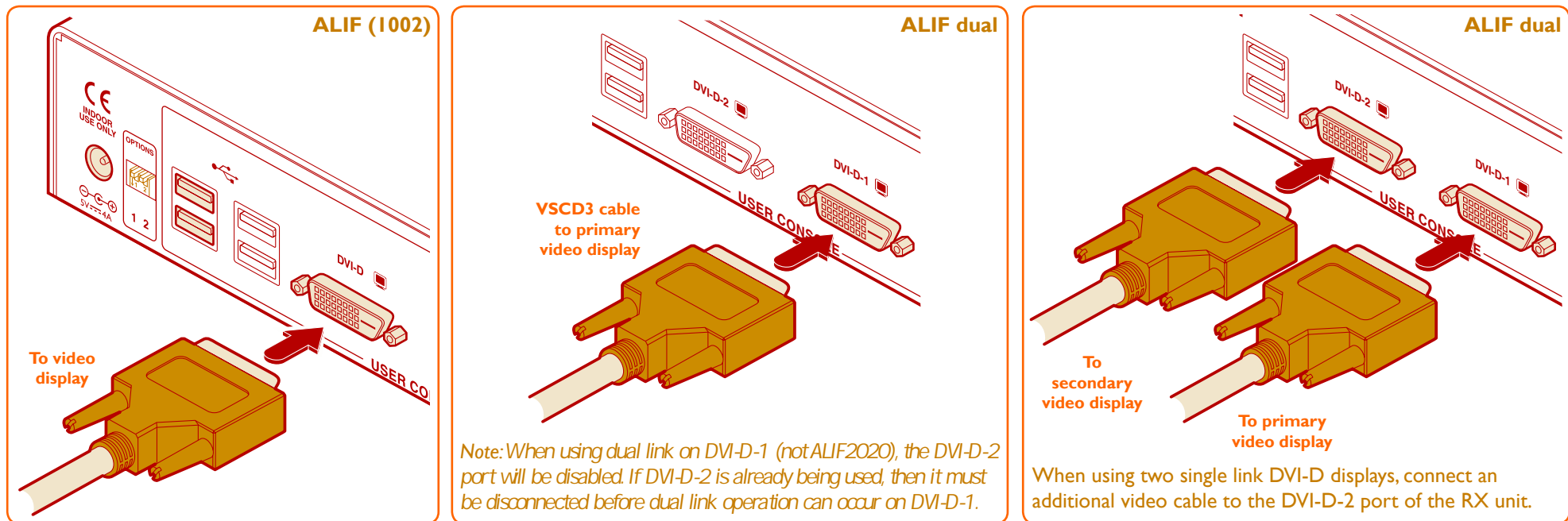
Standard ALIF (1002) units support one Single Link video display at pixel clocks up to 165MHz (equivalent to a maximum resolution of 1920 x 1200 at 60Hz).

All ALIF dual units can simultaneously support up to two Single Link high resolution video displays at pixel clocks up to 165MHz (1920 x 1200 at 60Hz maximum). ALIF2000 units can alternatively support a single Dual Link very high Resolution video display at pixel clocks up to 330MHz (equating to an example display mode of 2560 x 1600 at 60Hz).



To connect video displays

1 Connect the lead from the primary video display to the DVI-D-I (DVI-D on ALIF 1002 models) socket on the RX unit rear panel:





2 (ALIF dual only) If required, connect the lead from the second video display to the DVI-D-2 socket on the RX unit rear panel.

RX microphone & speakers

ALIF units can support a microphone as well as speakers providing the necessary connections have been made between the ALIF TX unit and the host computer.

To connect a microphone (or line in) and/or speakers

- 1 Connect the lead from a mono microphone to the 3.5mm socket labeled  on the rear panel.
- 2 Connect the lead from stereo speakers to the 3.5mm socket labeled  on the rear panel.

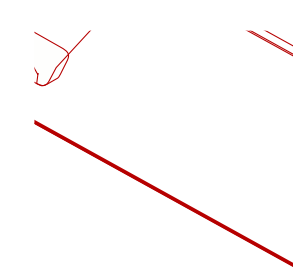
- 3 Once the unit has been fully connected and powered on, access the RX System Configuration page to check that the *Audio Input Type* setting matches the connection that you have made to the port: *line*, *mic* or *mic boost* (the latter provides +20dB gain).

RX USB devices

The ALIF RX unit has four USB ports to which peripherals may be connected. The ports are interchangeable. To connect more than four peripherals, one or more USB hubs may be used. The total current that may be drawn from the USB ports is 1.2A, which should be sufficient for a keyboard, mouse (no more than 100mA each) and any two other devices (500mA maximum each). If more power for USB devices is required, use a powered USB hub.

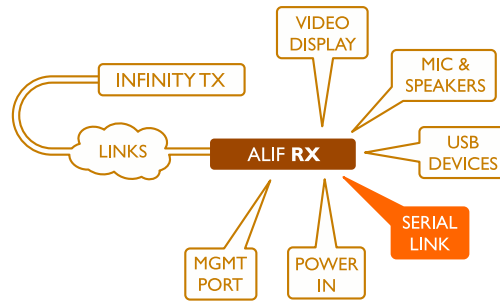
To connect a USB device

- 1 Connect the lead from the device to any of the four USB sockets on the rear panel of the ALIF unit.



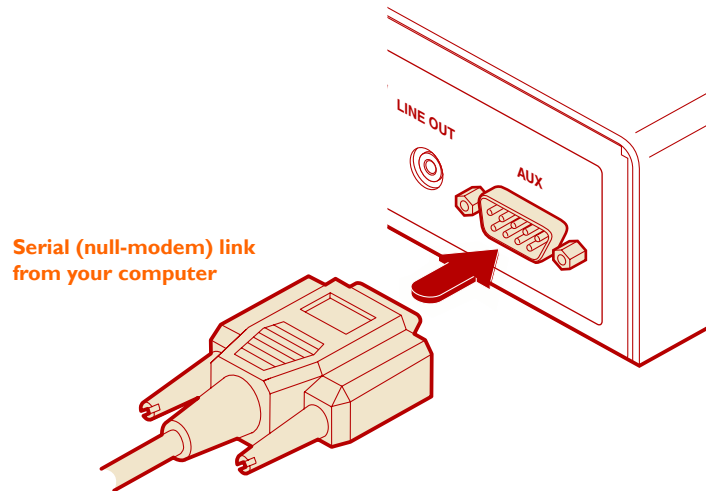
RX AUX (serial) port

The AUX port is an RS232 serial port that allows extension of RS232 signals up to a baud rate of 115200. The port has software flow control, but no hardware flow control.



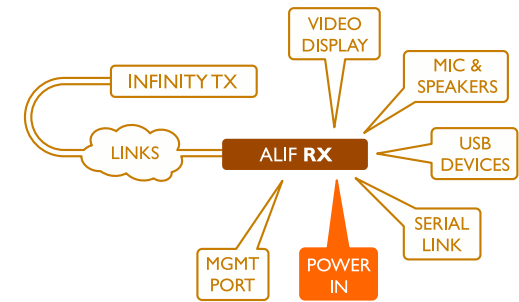
To connect the AUX port

- 1 Connect a suitable serial 'null-modem' cable (see [Appendix F](#) for pin-out) between the AUX port on the right hand side of the ALIF rear panel and your remote serial device.



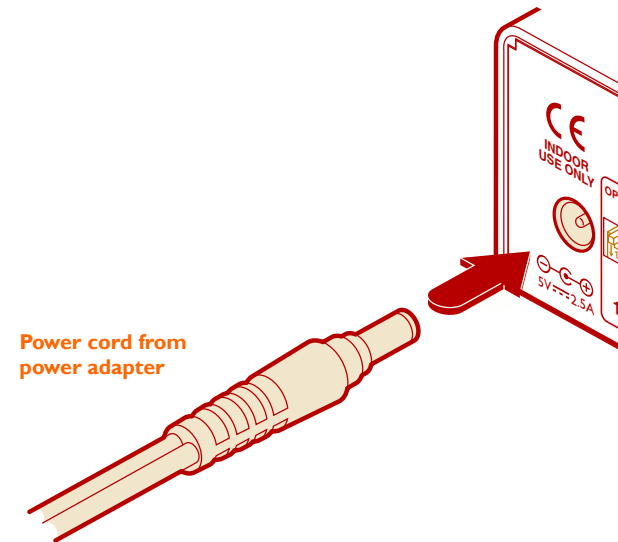
RX power in

Each ALIF unit is supplied with an appropriate power adapter. When all other connections have been made, connect and switch on the power adapter unit.



To apply power in

- 1 Attach the output lead from the power adapter to the 5V socket on the rear panel of the unit.



- 2 Connect the IEC connector of the supplied country-specific power cord to the socket of the power adapter.
- 3 Connect the power cord to a nearby main supply socket.

Note: Both the unit and its power supply generate heat when in operation and will become warm to the touch. Do not enclose them or place them in locations where air cannot circulate to cool the equipment. Do not operate the equipment in ambient temperatures exceeding 40°C. Do not place the products in contact with equipment whose surface temperature exceeds 40°C.

INITIAL CONFIGURATION

ALIF units are designed to be as flexible as possible and this principle extends also to their configuration.

Direct linking

Where ALIF transmitters and receivers are directly linked to each other, very little configuration action is required, provided that they have their factory default settings in place. If the standard settings have been changed in a previous installation, you merely need to perform a factory reset on each unit.

Networked linking

Where ALIF units are connected via networked links, you can either configure them individually, or configure them collectively using an A.I.M. server:

- **Configuring networked ALIF units individually** - You need to specify the network addresses of the ALIF units so that they can locate each other. This is done by running the [AdderLink Infinity browser-based configuration utility](#) on a computer system linked to the same network as the ALIF units.
- **Configuring ALIF units collectively** - The AdderLink Infinity Management (A.I.M.) server allows you to configure, control and coordinate any number of ALIF transmitters and receivers from a single application.

IMPORTANT: When using A.I.M. to configure ALIF units, it is vital that all units that you wish to locate and control are set to their factory default settings. Otherwise they will not be located by the A.I.M. server. If necessary, perform a factory reset on each ALIF unit.

Please also see [Appendix C - Tips for success when networking ALIF units](#)

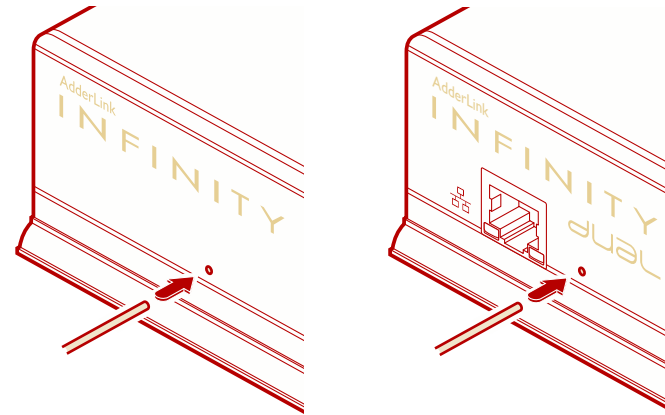
Note: Please read the important advice in the section [Firmware version 3.3 \(or greater\)](#) before attempting installation or upgrades.

Manual factory reset

A factory reset returns an ALIF TX or RX unit to its default configuration. You can perform factory resets using the [AdderLink Infinity browser-based configuration utility](#) or by using this direct manual method.

To perform a manual factory reset

- 1 Remove power from the ALIF unit.
- 2 Use a narrow implement (e.g. a straightened-out paper clip) to press-and-hold the recessed reset button on the front panel. With the reset button still pressed, re-apply power to the unit and then release the reset button.



Use a straightened-out paper clip to press the reset button while powering on the unit

After roughly eight seconds, when the factory reset has completed, five of the front panel indicators will flash for a period of three seconds to indicate a successful reset operation.

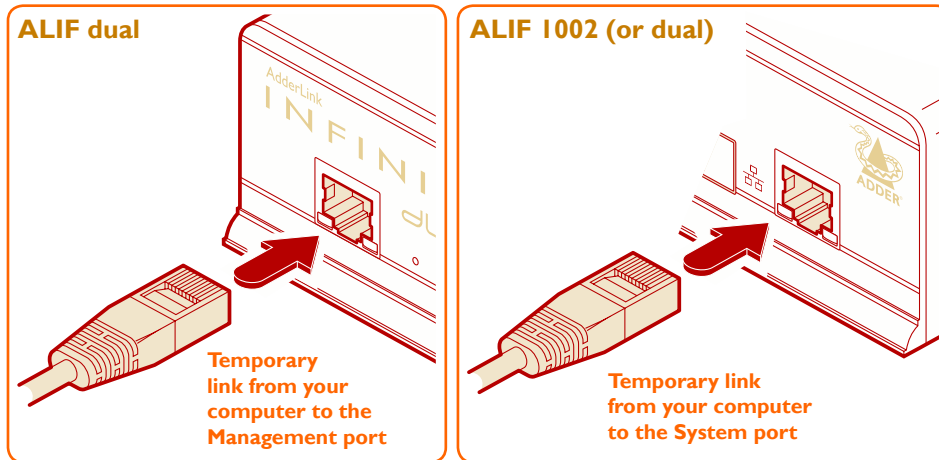
AdderLink Infinity browser-based configuration utility

The browser-based configuration utility within all TX and RX units requires a network connection between the ALIF unit and a computer on the same network. The configuration utility allows you to perform many important functions. Please see [Appendix A](#) for TX unit details and [Appendix B](#) for RX unit details.

It is possible to gain access to the internal configuration utility via any of the ports located on the front panel of each ALIF dual unit. For temporary connections on ALIF dual units, you are recommended to use the Management port. There is no Management port on ALIF 1002 models, so use the System port instead.

To connect a computer to access the configuration utility

- 1 Connect a CAT 5, 5e, 6, or 7 link cable to either the Management (ALIF dual only) or System port socket on the front panel. The port automatically configures itself, so no cross-over cable is required (but is supported if you do use one).



- 2 Connect the other end of the link cable directly to the network port of your computer.

To access the browser-based configuration utility

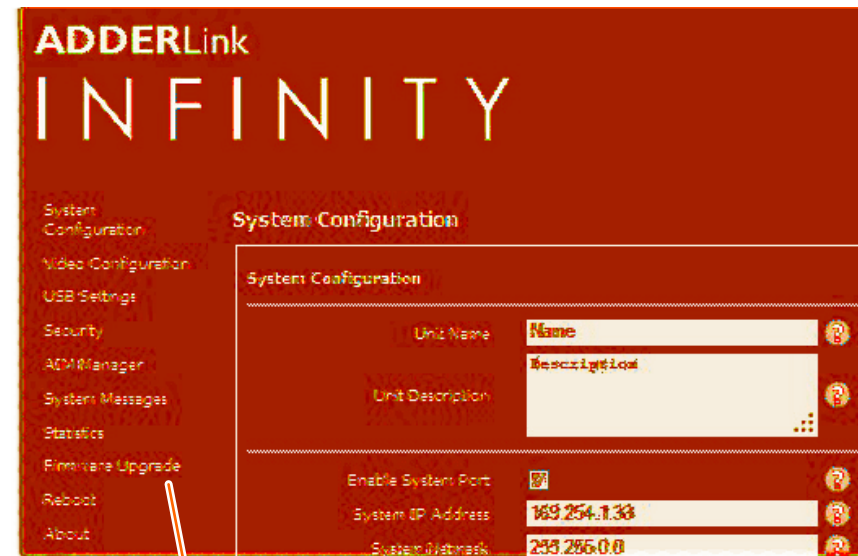
- 1 Temporarily connect the ALIF unit and your computer, as discussed left.
- 2 Run a web browser on your computer and enter the IP address of the ALIF port that you are using.

The default settings are as follows:

	TX units	RX units	
Management port	192.168.1.42	192.168.1.42	ALIF dual only
System port	169.254.1.33	169.254.1.32	
Teaming port	169.254.1.43	169.254.1.42	

Note: Where the port addresses of a unit have been changed and are not known, providing it is appropriate to do so, perform a [manual factory reset](#) to restore the default addresses.

The opening page of the ALIF configuration utility should be displayed:



Use the menu options to choose the required configuration page

You can find further information about the configuration pages for the TX and RX units within separate appendices later in this guide:

- [Appendix A - Transmitter \(TX\) unit configuration pages](#)
- [Appendix B - Receiver \(RX\) unit configuration pages](#)

PERFORMING AN UPGRADE

ALIF units are flash upgradeable using the method outlined here. However, for larger installations we recommend that you use the AdderLink Infinity Manager (A.I.M.) to upgrade multiple ALIF units. When using the method below, the ALIF unit will be upgraded in sequence.

IMPORTANT: Upgrades must be performed on both the transmitters and the receivers at the same time. Mixed firmware operation is not supported.

WARNING: During the upgrade process, ensure that power is not interrupted as this may leave the unit in an inoperable state.

If the upgrade process is interrupted and fails, it may be necessary to switch to the backup firmware image in order to regain operation. See right for details.

To upgrade a single unit via network link

- 1 Download the latest upgrade file from the Adder Technology website.
Note: There are separate upgrade files for TX and RX units.
- 2 Temporarily connect the ALIF unit and a computer via a network (see [AdderLink Infinity browser-based configuration utility](#) section for details).
- 3 Run a web browser on your computer and enter the IP address of the ALIF unit to be upgraded.
- 4 Click the Firmware Upgrade link. Within the Firmware Upgrade page, click the Choose File button. In the subsequent file dialog, locate the downloaded upgrade file - check that the file is correct for the unit being upgraded. The file contains main and backup images, you can choose to upgrade either the Main or the Backup.
- 5 Click the Upgrade Now button. A progress bar will be displayed (however, if your screen is connected to the unit being upgraded then video may be interrupted) and the indicators on the front panel will flash while the upgrade is in progress.
- 6 The indicators should stop flashing in less than one minute, after which the unit will automatically reboot itself. The upgrade process is complete.

Finding the latest upgrade files

Firmware files for the ALIF units are available from the *Technical Support > Updates* section of the Adder Technology website (www.adder.com).

Note: It is possible to downgrade the AdderLink Infinity firmware. After installing the older firmware, perform a factory reset on each AdderLink Infinity in order to clear the configuration file.

Note: If you have an ALIF unit at v3.3 or higher, and you wish to downgrade its firmware via A.I.M. v2.5 to v2.9 (so as to use it within an A.I.M. v2.5 system), this can only be done via the copper interface and not the fiber interface.

Note: Please read the important advice in the section [Firmware version 3.3 \(or greater\)](#) before attempting installation or upgrades.

OPTIONS SWITCHES

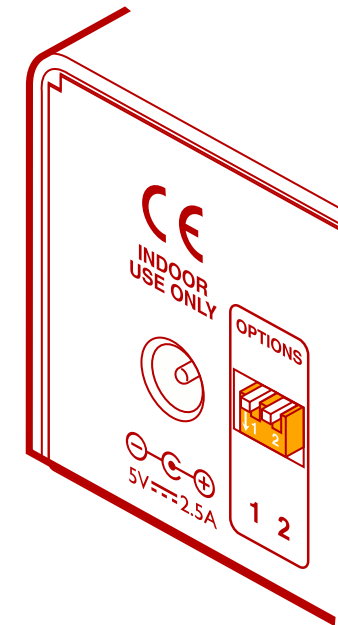
A pair of Options switches are located on the rear panel of every ALIF unit.

Switch 1 - firmware image select

Each ALIF unit retains a backup firmware image which can be used in situations where the primary firmware becomes corrupted (most often through failed upgrade operations). Using the backup firmware will allow you to regain operation of the unit.

Option switch 1	OFF	Normal operation using the main firmware
	ON	Operate using the backup firmware image

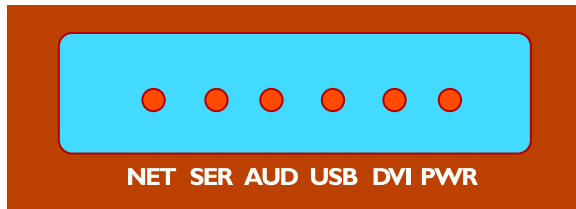
Option switch 2 is reserved and must remain in the OFF (up) position for normal operation.



In operation, many ALIF installations require no intervention once configured. The TX and RX units take care of all connection control behind the scenes so that you can continue to work unhindered.

FRONT PANEL INDICATORS

The six front panel indicators on each unit provide a useful guide to operation:



Indicators

These six indicators clearly show the key aspects of operation:

- **NET** On when valid network link is present.
- **SER** On when the AUX (serial) port is enabled and active.
- **AUD** On when audio is enabled and active.
- **USB** On when USB is enabled and active.
- **DVI** On when the DVI Video channel is enabled and active.
- **PWR** Power indicator.

This chapter contains a variety of information, including the following:

- Getting assistance - see right
- [Appendix A](#) - Transmitter (TX) unit configuration pages
- [Appendix B](#) - Receiver (TX) unit configuration pages
- [Appendix C](#) - Tips for success when networking ALIF units
- [Appendix D](#) - Troubleshooting
- [Appendix E](#) - Glossary
- [Appendix F](#) - RS232 'null-modem' cable, General specifications.
- [Appendix G](#) - Fiber modules and cables
- [Appendix H](#) - Mounting options
- [Safety information](#)
- [Warranty](#)
- [Radio frequency energy statements](#)

GETTING ASSISTANCE

If you are still experiencing problems after checking the information contained within this guide, then we provide a number of other solutions:

- **Online solutions and updates** – www.adder.com/support
Check the Support section of the adder.com website for the latest solutions and firmware updates.
- **Adder Forum** – forum.adder.com
Use our forum to access FAQs and discussions.
- **Technical support** – www.adder.com/contact-support-form
For technical support, use the contact form in the Support section of the adder.com website - your regional office will then get in contact with you.

APPENDIX A - Transmitter (TX) unit configuration pages

This section covers the browser-based configuration utility for the AdderLink Infinity TX (transmitter) unit. The TX utility has ten pages, titled as follows:

- [System Configuration](#)
- [Video Configuration](#)
- [USB Settings](#)
- [Security](#)
- [AIM Manager](#)
- [System Messages](#)
- [Statistics](#)
- [Firmware Upgrade](#)
- [Reboot](#)
- [About](#)

Unit Name

Name details that you can alter to distinguish this unit from all others. The name entered here will be read by A.I.M. units (if used) for administration purposes.

Unit Description

Allows you to optionally add a description of the unit, such as its location. Useful when many ALIF units are being used.

System port

This section determines the IP address, netmask and gateway details for the main Gigabit Ethernet port located on the right side of the front panel. The default IP address is 169.254.1.33 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.xxx.xxx. The default netmask is 255.255.0.0. If you change the IP address to the private range, you are recommended to change this to 255.255.255.0. The default gateway address is 169.254.1.1.

Management port (ALIF dual models only - not shown in screenshot left)

Determines whether the port on the left side of the front panel is enabled and which IP address details it should use. The default IP address is 192.168.1.42. You are recommended to leave this address unchanged (or at least keep such addresses constant across all of your ALIF dual units) so that all visiting engineers will know which address to use.

Teaming port

Determines whether the SFP socket on the right side of the front panel is enabled and which IP address details it should use. The default IP address is 169.254.1.43 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.xxx.xxx. The default netmask is 255.255.0.0. If you change the IP address to the private range, you are recommended to change this to 255.255.255.0. The default gateway address is 169.254.1.1. *Note: Before the Teaming port can be used for connection via a network, you need to ensure that the System port has been configured away from its zero config IP address.*

Enable options

These checkboxes allow you to determine which peripheral options will be used: Video, audio, USB and serial.

Serial port options

These allow you to match the serial configuration being used by the attached PC host.

Identify unit

When clicked, these buttons cause the front panel indicators to flash to assist with identifying the ALIF unit within a rack.

- The Identify Unit (short) button flashes the indicators for five seconds.
- The Identify Unit (long) button flashes the indicators for one hour but can be overridden by clicking the Identify Unit (short) button.

Thumbnail

The Thumbnail shows snap shots of the video feeds that are connected and reports the video resolutions/color depths that have been detected. Click the Refresh Thumbnail button to update.

Target Multicast Configuration

The items within this section are required if a multicast group is being arranged i.e. many receivers connected to the one transmitter. For the video port(s) and/or audio channel, you need to enter the multicast IP addresses. In each case, the first address relates to the System (Gigabit Ethernet) port and the second address to the optional Teaming port.

In previous revisions of firmware, the destination IP address for video was decided by the RX. If multiple RX units requested the same video source then all had to provide the same multicast destination IP address. In revision 3.3 and above, the TX now decides the destination IP address for video and automatically informs any interested RX units. In a system with a mix of new and old units, both RX and TX units must be configured with the same destination IP address for video.

*Note: All multicast addresses for each service endpoint **must** be unique across the whole ALIF installation.*

TX Video Configuration

ADDERLink
INFINITY

TRANSMIT (dual)
Video Configuration

System Configuration
Video Configuration
USB Settings
Security
ALIF Manager
System Messages
Statistics
Firmware Upgrade
Reboot
About

Video Configuration

Bandwidth Control for Video 1 and Video 2

Peak bandwidth limiter percentage: 1 95

DVI-D-1 Control

Background Refresh: every 32 frames

Enable Magic Eye:

Use Default DDC:

Choose Default DDC: GENERIC 4:3

Enable Hot Plug Detect on change of display:

Period of Hot Plug Detect signal: Default - 100ms

Frame skipping percentage: 0 99

Compression: Pixel Perfect

DVI-D-2 Control

Background Refresh: every 32 frames

Enable Magic Eye:

Use Default DDC:

Choose Default DDC: GENERIC 4:3

Enable Hot Plug Detect on change of display:

Period of Hot Plug Detect signal: Default - 100ms

Frame skipping percentage: 0 99

Compression: Pixel Perfect

Update Now

Note: ALIF dual screenshot shown above. ALIF 1002 models will provide options for a single video port

Peak bandwidth limiter percentage

The TX unit will employ a 'best effort' strategy in sending video and other data over the IP network. This means it will use as much of the available network bandwidth as necessary to achieve optimal data quality, although typically the TX unit will use considerably less than the maximum available. In order to prevent the TX unit from 'hogging' too much of the network capacity, you can reduce this setting to place a tighter limit on the maximum bandwidth permissible to the TX unit. Range: 0 to 95%.

Note: All of the following controls are available separately for each video port.

Background Refresh

The TX unit sends portions of the video image only when they change. In order to give the best user experience, the TX unit also sends the whole video image, at a lower frame rate, in the background. The Background Refresh parameter controls the rate at which this background image is sent. The default value is 'every 32 frames', meaning that a full frame is sent in the background every 32 frames. Reducing this to 'every 64 frames' or more will reduce the amount of bandwidth that the TX unit consumes. On a high-traffic network this parameter should be reduced in this way to improve overall system performance. Options: every 32 frames, every 64 frames, every 128 frames, every 256 frames or disabled.

Enable Magic Eye

This feature, enabled as standard, aims to reduce the effect of dithering - a technique used by some graphics cards to improve the perceived quality and color depth of images by diffusing or altering the colour of pixels between video frames. The Magic Eye feature increases the frame rate and eliminates unnecessary network traffic by ignoring the color dithering where it occurs. If the video source is not noisy or dithered then you can switch off Magic Eye to enable full colour accuracy.

Use Default DDC and Choose Default DDC

When the *Use Default DDC* option is unticked, AdderLink Infinity will use the EDID that is reported by the monitor connected to the receiver unit. However, if you tick the *Use Default DDC* option, you can then select from a range of preset video resolutions from the *Choose Default DDC* drop down box. Once selected, the TX will report itself capable of only supporting this one video resolution. Please note that all of the listed video resolutions are single link DVI with a maximum pixel clock of 165MHz and a 60Hz refresh rate.

Enable Hot Plug Detect...

When this option is ticked, every time the monitor is changed at the receiver unit, a hot plug detect message will be sent to the graphics card of the PC attached to the TX unit.

Period of Hot Plug Detect signal

This is the length of time that a hot-plug detect signal is applied. The default of 100mS is sufficient for the majority of graphics cards, however, a small minority may need to be given a longer a period.

Frame skipping percentage

Frame Skipping involves 'missing out' video frames between those captured by the TX unit. For video sources that update only infrequently or for those that update very frequently but where high fidelity is not required, frame skipping is a good strategy for reducing the overall bandwidth consumed by the system. Range: 0 to 100%.

Compression

Determines the (AFZ and AFZ+) compression method used for video transmission. Choices are:

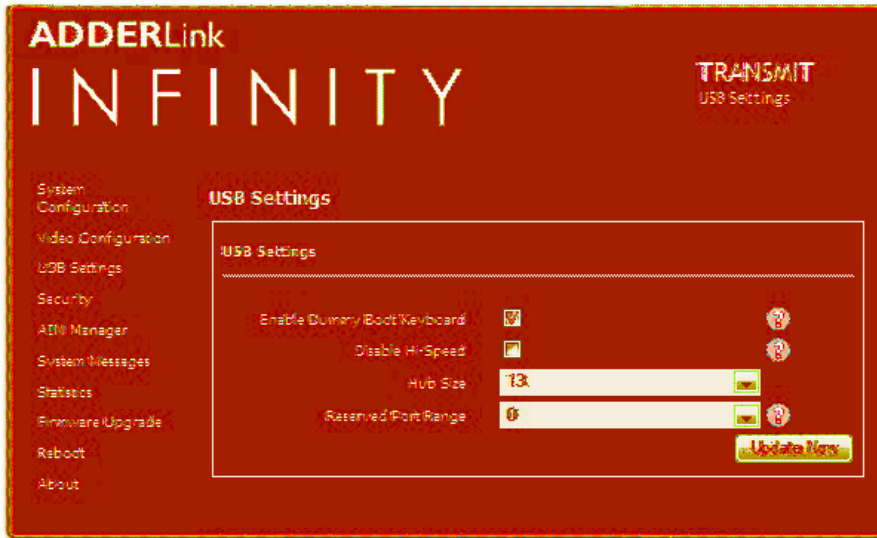
- 'Pixel perfect' - only uses pixel perfect AFZ,
- 'Adaptive' - guarantees frame rate, builds to pixel perfect,
- 'Smoothest video' - forces the maximum compression, or
- 'Advanced' - allows you to choose a fixed compression mode:

- 'AFZ only (pixel perfect),
- 'AFZ+ Minimum compression',
- 'AFZ+ Middle compression', or
- 'AFZ+ Maximum compression'.

To get here

- 1 Connect your computer to a port on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: **http://192.168.1.42** (management port) or **http://169.254.1.33** (system port)
If the address is unknown, perform a [manual factory reset](#).
- 3 If necessary, click the **Video Configuration** link.

TX USB Settings



Enable Dummy Boot Keyboard

When ticked, the TX unit reports a virtual dummy boot keyboard to the attached PC to ensure that a keyboard is always reported when the PC boots up. The dummy boot keyboard uses one of the 13 USB endpoints, therefore if all 13 endpoints are required elsewhere for USB devices (or a KVM switch only supports two HID devices) then it can be disabled by deselecting this option. See also *Reserved Port Range* below.

Disable Hi-Speed

This option allows you to force the system to run at the low/full USB speed of 12Mb/s, thus forcing USB 2.0 Hi-Speed devices to adapt to the lower rate.

Hub Size

Using this option you can select whether the transmitter should report itself as a 13 or a 7 port USB hub. Some USB hosts are only able to support 7 port USB hubs. If this option is set to 7, then only 7 USB devices are supported by the PC.

Reserved Port Range

For some devices, e.g. touch screens, you may wish to ensure that they are always reported to the same USB port number so that the USB driver will always find the device. This option allows you reserve up to 8 ports for certain devices. At the RX unit, the devices are assigned to the reserved ports. If a port reservation is to be applied, then the dummy boot keyboard should be disabled. The default value for this option is '0', i.e. *disabled*. See [Port Reservation](#) on RX unit for further details.

TX Security



USB Encryption

This setting determines whether encryption should be applied to the USB data passed across the link. Note that video data is never encrypted.

Control Encryption

This setting determines whether encryption should be applied to the control data passed across the link. Note that video data is never encrypted.

Secure Web pages with password

When ticked, this option enables https security so that the configuration pages are only accessible to the admin user with a password.

Change/confirm password

These options allow you to change the admin password for the system.

To get here

1 [Connect your computer to a port](#) on the front panel.

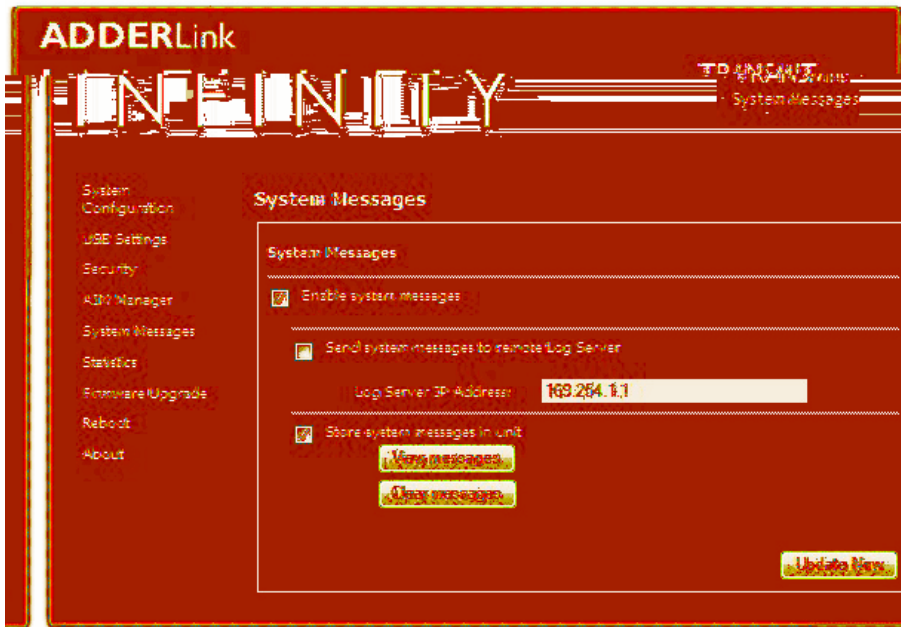
2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: <http://192.168.1.42> (management port) or <http://169.254.1.33> (system port)
If the address is unknown, perform a [manual factory reset](#).

3 Click either the **USB Settings** or **Security** links, as appropriate.

TX AIM Manager



TX System Messages



Enable AIM Control

Click this button to allow an A.I.M. (Adder Infinity Manager) box to take control of this TX. When the button is clicked, the TX unit will be rebooted to allow the A.I.M. box to discover and control it.

Enable system messages

Tick to allow the creation of status and error messages by the unit.

Send system messages to remote Log Server

Choose this option to send the system messages to a remote server via the network. Provide the IP address of a suitable server here also.

AdderLink Infinity servers use the User Datagram Protocol (UDP) for all Syslog traffic.

Store system messages in unit

When ticked, this option will store system messages within the memory of the unit. Click the *View messages* button to view the list or the *Clear messages* button to delete the list.

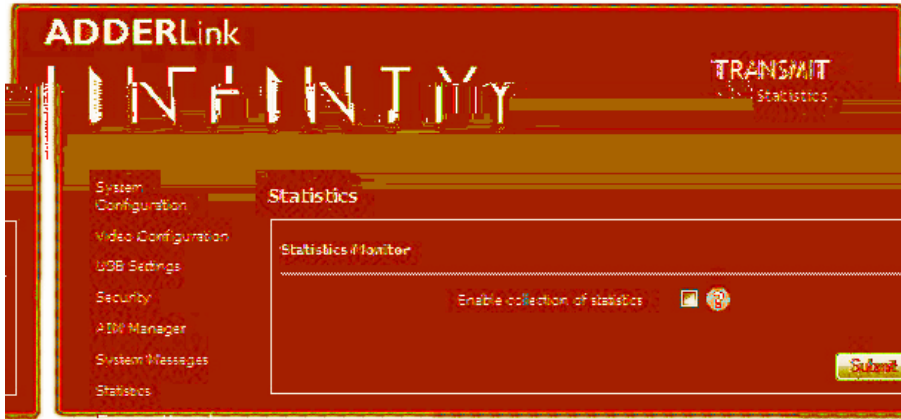
Update Now

Click to save and implement any changes that you make.

To get here

- 1 [Connect your computer to a port](#) on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: **http://192.168.1.42** (management port) or **http://169.254.1.33** (system port)
If the address is unknown, perform a [manual factory reset](#).
- 3 Click either the **AIM Manager** or **System Messages** links, as appropriate.

TX Statistics



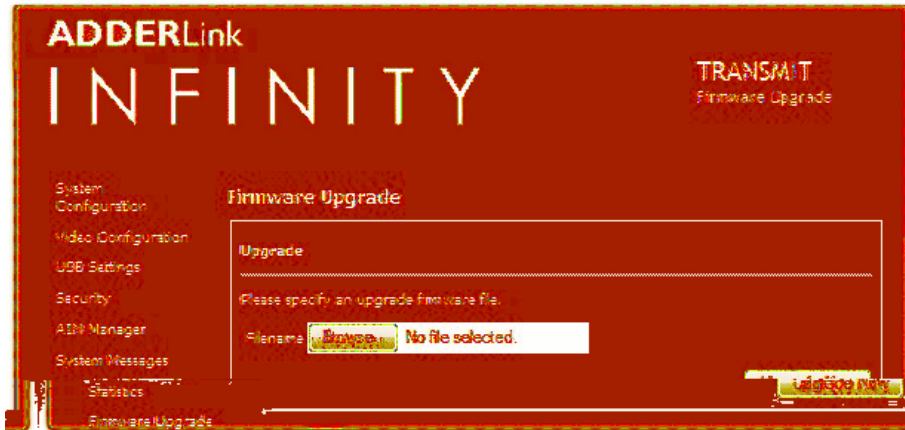
Enable collection of bandwidth statistics

ALIF units can record data transfer statistics from the System port and plot them on a graph for troubleshooting and optimization purposes. When you enable this option, you will first be presented with a pop up from which you can choose which aspects you would like to graph: Data throughput, various packet rates and/or frame rates.

Submit

Click this button after ticking the above checkbox to plot the chosen statistics on a pop up graph.

TX Firmware Upgrade



Upgrade

Use this page to upgrade the main or backup firmware image on the unit. Please see the section [Performing an upgrade](#) for details.

TX Reboot



Reboot

Use this page to perform a reboot or a factory reset. Please see the section [Manual factory reset](#) for details.

To get here

- 1 [Connect your computer to a port](#) on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: **http://192.168.1.42** (management port) or **http://169.254.1.33** (system port)
If the address is unknown, perform a [manual factory reset](#).
- 3 Click either the **Statistics**, **Firmware Upgrade** or **Reboot** links, as appropriate.



About

This page displays key information about the TX unit that may be requested by Adder Technical Support.

To get here

- 1 [Connect your computer to a port](#) on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: **http://192.168.1.42** (management port) or **http://169.254.1.33** (system port)
If the address is unknown, perform a [manual factory reset](#).
- 3 Click the **About** link.

APPENDIX B - Receiver (RX) unit configuration pages

This section covers the browser-based configuration utility for the AdderLink Infinity RX (receiver) unit. The RX utility has nine pages, titled as follows:

- [System Configuration](#)
- [USB Settings](#)
- [Security](#)
- [AIM Manager](#)
- [System Messages](#)
- [Statistics](#)
- [Firmware Upgrade](#)
- [Reboot](#)
- [About](#)

Unit Name

Name details that you can alter to distinguish this unit from all others.

Unit Description

Allows you to add a description of the unit, such as its location. Useful when many ALIF units are being used.

System port

This section determines the IP address, netmask and gateway details for the main Gigabit Ethernet port located on the right side of the front panel. The default IP address is 169.254.1.32 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.xxx.xxx. The default netmask is 255.255.0.0. If you change the IP address to the private range, you are recommended to change this to 255.255.0.0. The default gateway address is 169.254.1.1.

Management port (ALIF dual models only - not shown in screenshot left)

Determines whether the port on the left side of the front panel is enabled and which IP address details it should use. The default IP address is 192.168.1.42. You are recommended to leave this address unchanged (or at least keep such addresses constant across all of your ALIF units) so that all visiting engineers will know which address to use.

Teaming port

Determines whether the SFP socket on the right side of the front panel is enabled and which IP address details it should use. The default IP address is 169.254.1.42 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.xxx.xxx. The default netmask is 255.255.0.0. If you change the IP address to the private range, you are recommended to change this to 255.255.255.0.

The default gateway address is 169.254.1.1. *Note: Before the Teaming port can be used for connection via a network, you need to ensure that the System port has been configured away from its zero config IP address.*

Enable options

These checkboxes allow you to determine which peripheral options will be used: Video, audio, USB and serial.

Audio Input Type

Choose 'line' for stereo line input, 'mic' for mono microphone or 'mic boost' for a mono microphone that requires extra gain (+20dB).

Enable Video Compatibility Check (for DVI-D 1 and 2 on ALIF dual models)

If enabled, this option compares the EDID reported by the PC graphics card and determines whether the display connected to the RX is capable of displaying the chosen video resolution. If not, an error message is generated and the connection is not made.

Force Video Refresh Rate to 60Hz

If enabled, the receiver frame rate is held at 60Hz regardless of the video input frame rate. The Video Switching options (below) cannot be altered when this option is enabled.

Video switching

Provides two options for video switching:

- *Fast Switching* (default state) - Retains the same frame rate (at either 50Hz or 60Hz) depending upon which video resolution was displayed first.
- *Match Frame Rate* - Follows the source frame rate and will change the frame rate every time this changes even if the video resolution doesn't change. If you have one receiver switching between 1920x1080@60Hz and 1920x1080@50Hz then this setting will change the frame rate from 60Hz to 50 Hz every time that you switch.

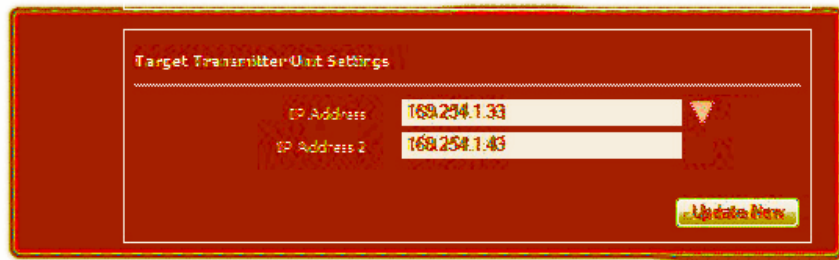
Identify unit

These buttons cause the front panel indicators to flash. The (short) button flashes indicators for 5 seconds; the (long) button for one hour. Click the (short) button to override.

To get here

- 1 [Connect your computer to a port](#) on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: **http://192.168.1.42** (management port) or **http://169.254.1.32** (system port). If the address is unknown, perform a [manual factory reset](#).
- 3 If necessary, click the **System Configuration** link.

RX System Configuration (2 of 2)

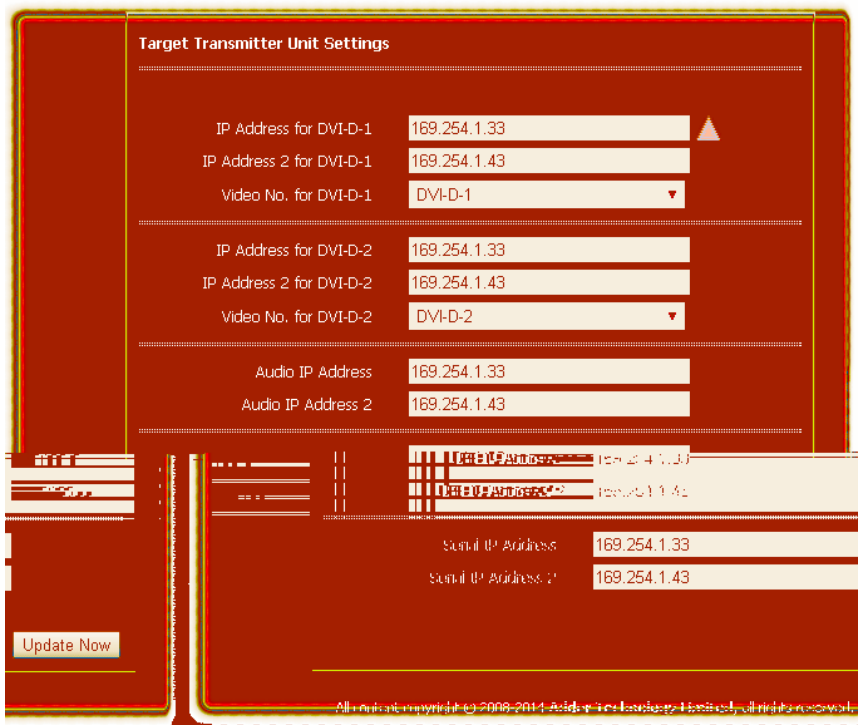


Target Transmitter Unit Settings

IP Address 169.254.1.33

IP Address 2 169.254.1.43

Update Now



Target Transmitter Unit Settings

IP Address for DVI-D-1 169.254.1.33

IP Address 2 for DVI-D-1 169.254.1.43

Video No. for DVI-D-1 DVI-D-1

IP Address for DVI-D-2 169.254.1.33

IP Address 2 for DVI-D-2 169.254.1.43

Video No. for DVI-D-2 DVI-D-2

Audio IP Address 169.254.1.33

Audio IP Address 2 169.254.1.43

Serial IP Address 169.254.1.33

Serial IP Address 2 169.254.1.43

Update Now

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Note: ALIF dual screenshot shown above. ALIF 1002 models will provide options for a single video port only.

Target Transmitter Unit Settings

This section is where you configure the IP address details of the ALIF transmitter(s) that this receiver will connect with. You can quickly set all peripheral feeds (video 1/2, audio, USB and serial) to use the same primary (and secondary) locations using the *IP Address* (System port) and *IP Address 2* (Teaming port) entries.

For normal one-to-one connections enter the IP address(es) that match the System IP Address and Teaming Port IP Address settings of the target transmitter unit in this section. However, if this receiver is to take part in a multicast connection then you need to enter the IP address(es) that are set within the transmitter's Target Multicast Configuration section.

Alternatively, click the ▼ arrow to expand the section as shown bottom left.

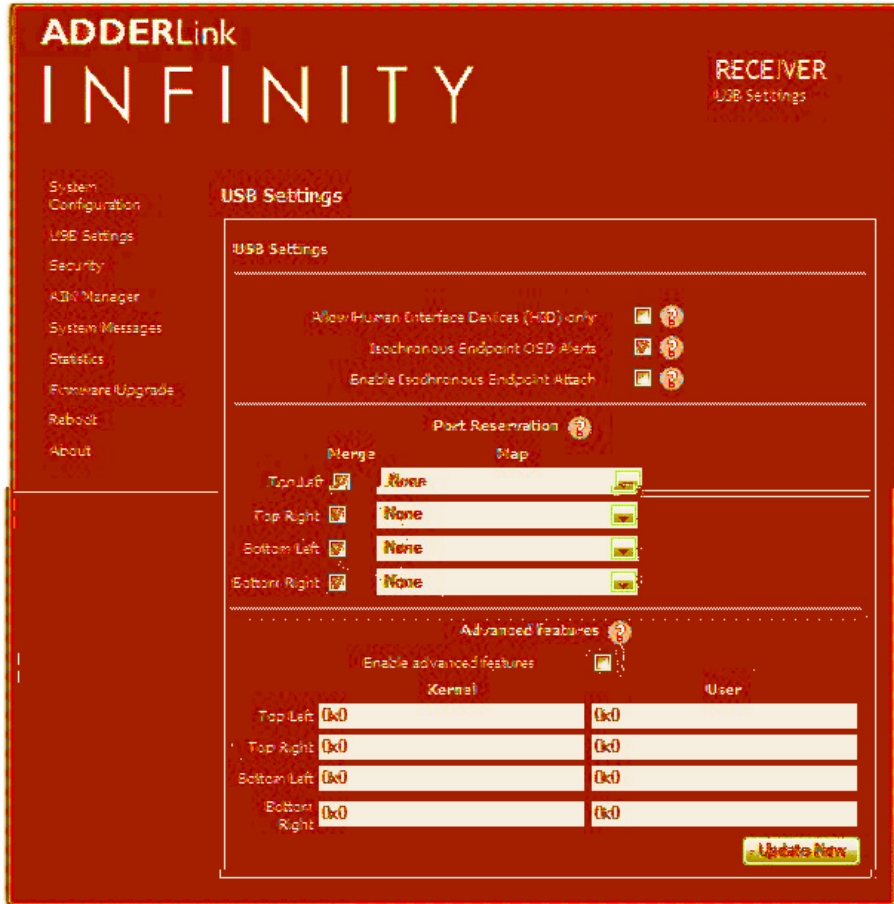
In the expanded view, for each peripheral feed, the first IP address is that of the targeted TX unit's System port (to match the address(es). *IP Address 2* corresponds to the optional Teaming port (when used).

The use of the Teaming port as a parallel secondary link offers a degree of redundancy for your ALIF installation. With the Teaming ports of the TX and RX units connected in addition to the System ports, if one of the links should fail for any reason, there will be a short delay for a few video frames (and possibly some on-screen corruption) as all the data packets are rearranged to be sent down the other link. Obviously the bandwidth will be halved and frame rate will automatically drop, but a fully usable system will remain.

[ALIF dual only] The *Video No. for DVI-D-x* option allows you to determine which video feed is sent to each output port. By default, the primary video feed is presented at port 1 while the secondary feed goes to port 2. These options allow you to 'clone' one of the video signals and deliver it to both ports - thus, requiring only one receiver to drive two displays. This solution is commonly used where two signage displays are mounted back-to-back and need to show the same video feed. With these options, you can also swap the two video feeds between the two ports.

To get here

- 1 [Connect your computer to a port](#) on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: **http://192.168.1.42** (management port) or **http://169.254.1.32** (system port)
If the address is unknown, perform a [manual factory reset](#).
- 3 If necessary, click the **System Configuration** link.
- 4 Click ▼ within the Target Transmitter Unit Settings section.



Allow Human Interface Devices (HID) only

When enabled, this option restricts supported USB devices to keyboards and mice only. The use of memory sticks and other devices will be disabled.

Isochronous Endpoint OSD Alerts

The ALIF USB system does not support Isochronous USB. When enabled, this option will alert the user when an Isochronous USB device is connected.

Enable Isochronous Endpoint Attach

When enabled, this option will allow for an exchange of control information with an Isochronous device. Some devices have multiple endpoints e.g. a keyboard with an audio controller. By enabling this option, the keyboard functionality will work even though the isochronous audio functionality will not. Without this setting, the entire keyboard would be rejected as it would be detected as being solely an isochronous device.

Port Reservation

This section allows you map the four USB connectors on the receiver to a specific USB port that has been reserved on the transmitter. It is useful if you have a specific device e.g. a touch screen that must allow be reported to a specific USB port on the USB host device. If you have two touch screens of the same type for each of the video displays, then using Port Reservation disables the USB merging mechanism and assigns individual USB ports for each display. This means that the driver can now separate the left hand screen from the right hand screen. See [Reserved Port Range](#) on the TX unit for further details.

Advanced features

This section is used for special configuration and is disabled by default. If a USB device fails to operate as expected, this section allows special codes to be inserted to attempt to solve the issue.

To get here

- 1 [Connect your computer to a port](#) on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: **http://192.168.1.42** (management port) or **http://169.254.1.32** (system port)
If the address is unknown, perform a [manual factory reset](#).
- 3 Click the **USB Settings** link.



Encryption

This setting allows you to apply encryption to the USB and control data passed across the link. Note that video data is never encrypted.

Secure Web pages with password

When ticked, this option enables https security so that the configuration pages are only accessible to the admin user with a password.

Change/confirm password

These options allow you to change the admin password for the system.

To get here

- 1 [Connect your computer to a port](#) on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: **http://192.168.1.42** (management port) or **http://169.254.1.32** (system port)
If the address is unknown, perform a [manual factory reset](#).
- 3 Click the **Security** link.

RX AIM Manager



Enable AIM Control

Click this button to allow an A.I.M. (Adder Infinity Manager) box to take control of this RX. When the button is clicked, the RX unit will be rebooted to allow the A.I.M. box to discover and control it.

RX System Messages



Enable system messages

Tick to allow the creation of status and error messages by the unit.

Send system messages to remote Log Server

Choose this option to send the system messages to a remote server via the network. Provide the IP address of a suitable server here also.

AdderLink Infinity servers use the User Datagram Protocol (UDP) for all Syslog traffic.

Store system messages in unit

When ticked, this option will store system messages within the memory of the unit. Click the *View messages* button to view the list or the *Clear messages* button to delete the list.

Update Now

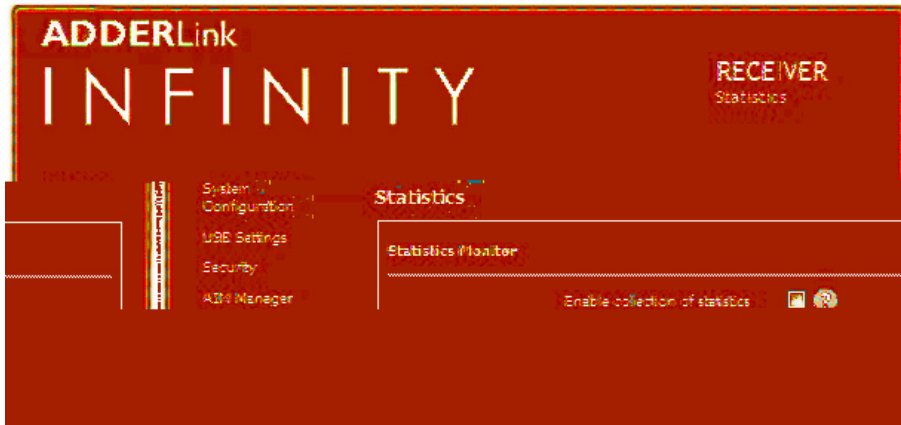
Click to save and implement any changes that you make.

To get here

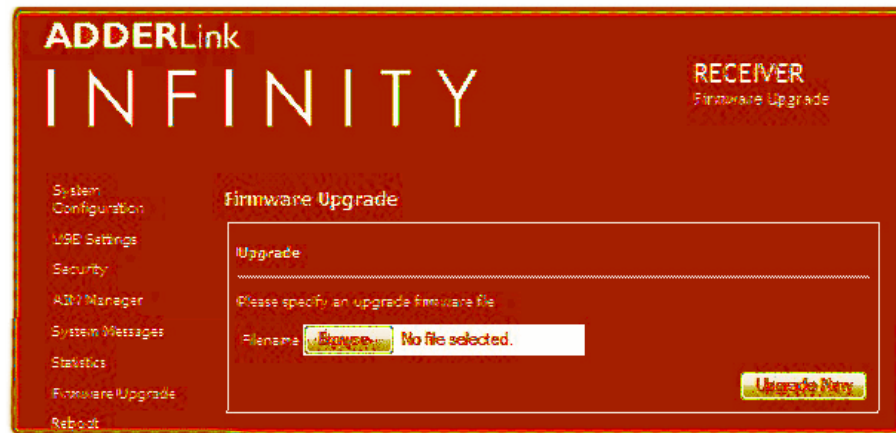
- 1 [Connect your computer to a port](#) on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: **http://192.168.1.42** (management port) or **http://169.254.1.32** (system port)
If the address is unknown, perform a [manual factory reset](#).
- 3 Click either the **AIM Manager** or **System Messages** links, as appropriate.



RX Statistics



RX Firmware Upgrade



RX Reboot



Enable collection of bandwidth statistics

The ALIF unit can record data transfer statistics from the System port and plot them on a graph for troubleshooting and optimization purposes. When you enable this option, you will first be presented with a pop up from which you can choose which aspects you would like to graph: Data throughput, various packet rates and/or frame rates.

Submit

Click this button after ticking the above checkbox to plot the chosen statistics on a pop up graph.

Upgrade

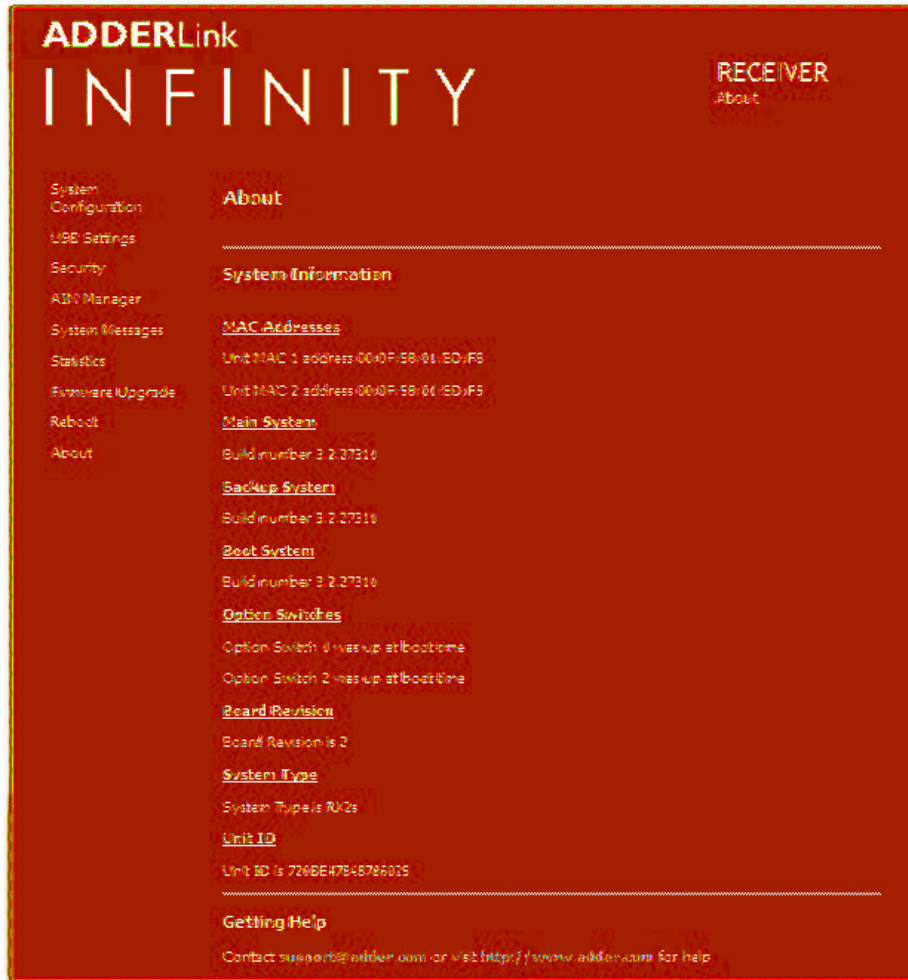
Use this page to upgrade the main or backup firmware image on the unit. Please see the section [Performing an upgrade](#) for details.

Reboot

Use this page to perform a reboot or a factory reset. Please see the section [Manual factory reset](#) for details.

To get here

- 1 [Connect your computer to a port](#) on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used: <http://192.168.1.42> (management port) or <http://169.254.1.32> (system port). If the address is unknown, perform a [manual factory reset](#).
- 3 Click either the **Statistics**, **Firmware Upgrade** or **Reboot** links, as appropriate.



About

This page displays key information about the RX unit that may be requested by Adder Technical Support.

To get here

- 1 [Connect your computer to a port](#) on the front panel.
- 2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used:
http://192.168.1.42 (management port) or **http://169.254.1.32** (system port)
If the address is unknown, perform a [manual factory reset](#).
- 3 Click the **About** link.

APPENDIX C - Tips for success when networking ALIF units

ALIF units use multiple strategies to minimize the amount of data that they send across networks. However, data overheads can be quite high, particularly when very high resolution video is being transferred, so it is important to take steps to maximize network efficiency and help minimize data output. The tips given in this section have been proven to produce very beneficial results.

Summary of steps

- Choose the right kind of switch.
- Create an efficient network layout.
- Configure the switches and devices correctly.

Choosing the right switch

Layer 2 switches are what bind all of the hosts together in the subnet. However, they are all not created equally, so choose carefully. In particular look for the following:

- Gigabit (1000Mbps) or faster Ethernet ports,
- Support for IGMP v2 (or v3) snooping,
- Support for Jumbo frames up to 9216-byte size,
- High bandwidth connections between switches, preferably Fiber Channel.
- Look for switches that perform their most onerous tasks (e.g. IGMP snooping) using multiple dedicated processors (ASICS).
- Ensure the maximum number of concurrent ‘snoopable groups’ the switch can handle meets or exceeds the number of ALIF transmitters that will be used to create multicast groups.
- Check the throughput of the switch: Full duplex, 1Gbps up- and down- stream speeds per port.
- Use the same switch make and model throughout a single subnet.
- You also need a Layer 3 switch. Ensure that it can operate efficiently as an IGMP Querier.

For the latest list of switches known to work with ALIF, please download the latest white paper ‘Successful AdderLink Infinity Implementation’ from www.adder.com/white-papers

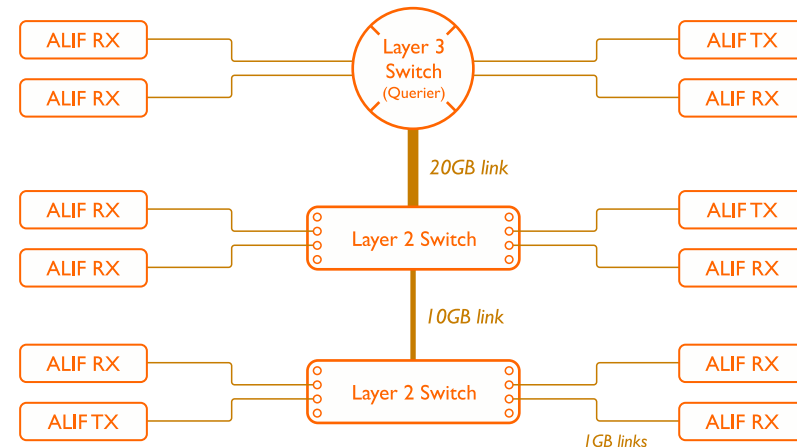
Creating an efficient network layout

Network layout is vital. The use of IGMP snooping also introduces certain constraints, so take heed:

- Keep it flat. Use a basic line-cascade structure rather than a pyramid or tree arrangement.
- Keep the distances between the switches as short as possible.
- Ensure sufficient bandwidth between switches to eliminate bottlenecks.
- Where the A.I.M. server is used to administer multiple ALIF transceivers, ensure the A.I.M. server and all ALIF units reside in the same subnet.
- Do not use VGA to DVI converters, instead replace VGA video cards in older systems with suitable DVI replacements. Converters cause ALIF TX units to massively increase data output.
- Wherever possible, create a private network.

The recommended layout

The layout shown below has been found to provide the most efficient network layout for rapid throughput when using IGMP snooping:



Note: From firmware version 3.1, tree and hierarchical structures of network switches are also supported. The Transmitter now joins its own multicast group so there is always a route from the querier to the transmitter which was previously missing in earlier firmware versions.

- Use no more than two cascade levels.
- Ensure high bandwidth between the two L2 switches and very high bandwidth between the top L2 and the L3. Typically 10GB and 20GB, respectively for 48 port L2 switches.

continued

Configuring the switches and devices

The layout is vital but so too is the configuration:

- Enable [IGMP Snooping](#) on all L2 switches.
- Ensure that [IGMP Fast-Leave](#) is enabled on all switches with ALIF units connected directly to them.
- Enable the L3 switch as an [IGMP Querier](#).
- Enable [Spanning Tree Protocol \(STP\)](#) on all switches and importantly also enable portfast (only) on all switch ports that have ALIF units connected.
- If any hosts will use any video resolutions using 2048 horizontal pixels (e.g. 2048 x 1152), ensure that [Jumbo Frames](#) are enabled on all switches.
- Choose an appropriate forwarding mode on all switches. Use [Cut-through](#) if available, otherwise [Store and forward](#).
- Optimize the settings on the ALIF transmitters:
 - If moving video images are being shown frequently, then leave Frame Skipping at a low percentage and instead reduce the Peak bandwidth limiter.
 - Where screens are quite static, try increasing the Background Refresh interval and/or increasing the Frame skipping percentage setting.

Make changes to the ALIF transmitters one at a time, in small steps, and view typical video images so that you can attribute positive or negative results to the appropriate control.

- Ensure that all ALIF units are fully updated to the latest firmware version (at least v2.1).

APPENDIX D - Troubleshooting

Problem: The video image of the ALIF receiver shows horizontal lines across the screen.

This issue is known as *Blinding* because the resulting video image looks as though you're viewing it through a venetian blind.

When video is transmitted by ALIF units, the various lines of each screen are divided up and transmitted as separate data packets. If the reception of those packets is disturbed, then blinding is caused. The lines are displayed in place of the missing video data packets.

There are several possible causes for the loss of data packets:

- Incorrect switch configuration. The problem could be caused by multicast flooding, which causes unnecessary network traffic. This is what IGMP snooping is designed to combat, however, there can be numerous causes of the flooding.
- Speed/memory bandwidth issues within one or more switches. The speed and capabilities of different switch models varies greatly. If a switch cannot maintain pace with the quantity of data being sent through it, then it will inevitably start dropping packets.
- One or more ALIF units may be outputting Jumbo frames due to the video resolution (2048 horizontal pixels) being used. If jumbo frames are output by an ALIF unit, but the network switches have not been configured to use jumbo frames, the switches will attempt to break the large packets down into standard packets. This process introduces a certain latency and could be a cause for dropped packets.
- One or more ALIF units may be using an old firmware version. Firmware versions prior to v2.1 exhibited an issue with the timing of IGMP join and leave commands that caused multicast flooding in certain configurations.

Remedies:

- Ensure that [IGMP snooping](#) is enabled on all switches within the subnet.
- Where each ALIF unit is connected as the sole device on a port connection to a switch, enable [IGMP Fast-Leave \(aka Immediate Leave\)](#) to reduce unnecessary processing on each switch.
- Check the video resolution(s) being fed into the ALIF transmitters. If resolutions using 2048 horizontal pixels are unavoidable then ensure that [Jumbo frames](#) are enabled on all switches.
- Check the [forwarding mode](#) on the switches. If *Store and forward* is being used, try selecting *Cut-through* as this mode causes reduced latency on lesser switch designs.
- Ensure that one device within the subnet is correctly configured as an [IGMP Querier](#), usually a layer 3 switch or multicast router.
- Ensure that the firmware in every ALIF unit is version 2.1 or greater.
- Try adjusting the transmitter settings on each ALIF to make the output data stream as efficient as possible. See [ALIF transmitter video settings](#) for details.

continued

Problem: The mouse pointer of the ALIF receiver is slow or sluggish when moved across the screen.

This issue is often related to either using dithering on the video output of one or more transmitting computers or using VGA-to-DVI video converters.

Dithering is used to improve the perceived quality and color depth of images by diffusing or altering the color of pixels between video frames. This practice is commonly used on Apple Mac computers using ATI or Nvidia graphics cards. VGA-to-DVI converters unwittingly produce a similar issue by creating high levels of pixel background noise.

ALIF units attempt to considerably reduce network traffic by transmitting only the pixels that change between successive video frames. When dithering is enabled and/or VGA-to-DVI converters are used, this can have the effect of changing almost every pixel between each frame, thus forcing the ALIF transmitter to send the whole of every frame: resulting in greatly increased network traffic and what's perceived as sluggish performance.

Remedies:

- Linux PCs
Check the video settings on the PC. If the Dither video box option is enabled, disable it.
- Apple Mac with Nvidia graphics
Use the Adder utility for Mac's – Contact technical support.
- Apple Mac with ATI graphics
[Enable the Magic Eye dither removal feature.](#)
- Windows PCs
If you suspect these issues with PC's, contact technical support for assistance.
- Replace old VGA adapters on host computers with DVI video cards.

Problem: My monitor is displaying a pink screen

It is possible that the source computer and ALIF transmitter are sending a high resolution Dual Link signal in response to a request from your Dual Link monitor. However, your ALIF receiver is unable to correctly process the signal, causing the pink screen issue (DVI resolutions above 1920 x 1200 are generally Dual Link).

ALIF2002T and 2112T transmitters are able to send Dual Link video when requested, however, an ALIF2000R receiver is required to process the higher resolution signal fully at the other end. Other receivers, such as the ALIF1000R, 1002R and 2020R units cannot process Dual Link DVI as they are Single Link devices.

Ensure that the ALIF transmitter is set to supply a Single Link EDID to the graphics card. When the video source is changed to a Single Link video resolution, the pink screen should disappear and the video should be displayed normally. Alternatively, change the monitor to a Single Link DVI monitor.

It is important not to mix Dual Link Transmitters with Single Link Receivers.

On an A.I.M. controlled system, ensure that the Video compatibility check is enabled as this ensures that the correct video mode is displayed for the monitor being used.

Problem: The audio output of the ALIF receiver sounds like a scratched record.

This issue is called Audio crackle and is a symptom of the same problem that produces blinding (see previous page). The issue is related to missing data packets.

Remedies:

As per blinding discussed previously.

Problem: A.I.M. cannot locate working ALIF units.

There are a few possible causes:

- The ALIF units must be reset back to their zero config IP addresses for A.I.M. discovery. If you have a working network of ALIF's without A.I.M. and then add A.I.M. to the network A.I.M. will not discover the ALIFs until they are reset to the zero config IP addresses.
- This could be caused by Layer 2 Cisco switches that have [Spanning Tree Protocol \(STP\)](#) enabled but do not also have *portfast* enabled on the ports to which ALIF units are connected. Without portfast enabled, ALIF units will all be assigned the same zero config IP address at reboot and A.I.M. will only acquire them one at a time on a random basis.

You can easily tell whether portfast is enabled on a switch that is running STP: When you plug the link cable from a working ALIF unit into the switch port, check how long it takes for the port indicator to change from orange to green. If it takes roughly one second, portfast is on; if it takes roughly thirty seconds then portfast is disabled.

Remedies:

- Ensure that the ALIF units and the A.I.M. server are located within the same subnet because A.I.M. cannot cross subnet boundaries.
- [Manually reset](#) the ALIF units to their zero config IP addresses.
- Enable portfast on all switch ports that have ALIF units attached to them or try temporarily disabling STP on the switches while A.I.M. is attempting to locate ALIF units.

APPENDIX E - Glossary

Internet Group Management Protocol

Where an ALIF transmitter is required to stream video to two or more receivers, multicasting is the method used.

Multicasting involves the delivery of identical data to multiple receivers simultaneously without the need to maintain individual links. When multicast data packets enter a subnet, the natural reaction of the switches that bind all the hosts together within the subnet, is to spread the multicast data to all of their ports. This is referred to as Multicast flooding and means that the hosts (or at least their network interfaces) are required to process plenty of data that they didn't request. IGMP offers a partial solution.

The Internet Group Management Protocol (IGMP) is designed to prevent multicast flooding by allowing [Layer 3](#) switches to check whether host computers within their care are interested in receiving particular multicast transmissions. They can then direct multicast data only to those points that require it and can shut off a multicast stream if the subnet has no recipients.

There are currently three IGMP versions: 1, 2 and 3, with each version building upon the capabilities of the previous one:

- IGMPv1 allows host computers to opt into a multicast transmission using a Join Group message, it is then incumbent on the router to discover when they no longer wish to receive; this is achieved by polling them (see IGMP Querier below) until they no longer respond.
- IGMPv2 includes the means for hosts to opt out as well as in, using a Leave Group message.
- IGMPv3 encompasses the abilities of versions 1 and 2 but also adds the ability for hosts to specify particular sources of multicast data.

AdderLink Infinity units make use of IGMPv2 when performing multicasts to ensure that no unnecessary congestion is caused.

IGMP Snooping

The IGMP messages are effective but only operate at [layer 2](#) - intended for routers to determine whether multicast data should enter a subnet. A relatively recent development has taken place within the switches that glue together all of the hosts within each subnet: IGMP Snooping. IGMP snooping means these layer 2 devices now have the ability to take a peek at the IGMP messages. As a result, the switches can then determine exactly which of their own hosts have requested to receive a multicast – and only pass on multicast data to those hosts.

IGMP Querier

When IGMP is used, each subnet requires one [Layer 3](#) switch to act as a Querier. In this lead role, the switch periodically sends out IGMP Query messages and in response all hosts report which multicast streams they wish to receive. The Querier device and all snooping Layer 2 switches, then update their lists accordingly (the lists are also updated when Join Group and Leave Group (IGMPv2) messages are received).

IGMP Fast-Leave (aka Immediate Leave)

When a device/host no longer wishes to receive a multicast transmission, it can issue an IGMP Leave Group message as mentioned above. This causes the switch to issue an IGMP Group-Specific Query message on the port (that the Leave Group was received on) to check no other receivers exist on that connection that wish to remain a part of the multicast. This process has a cost in terms of switch processor activity and time.

Where ALIF units are connected directly to the switch (with no other devices on the same port) then enabling IGMP Fast-Leave mode means that switches can immediately remove receivers without going through a full checking procedure. Where multiple units are regularly joining and leaving multicasts, this can speed up performance considerably.

Jumbo frames (Jumbo packets)

Since its commercial introduction in 1980, the Ethernet standard has been successfully extended and adapted to keep pace with the ever improving capabilities of computer systems. The achievable data rates, for instance, have risen in ten-fold leaps from the original 10Mbit/s to a current maximum of 100Gbit/s.

While data speeds have increased massively, the standard defining the number of bytes (known as the Payload) placed into each data packet has remained resolutely stuck at its original level of 1500 bytes. This standard was set during the original speed era (10Mbits/s) and offered the best compromise at that speed between the time taken to process each packet and the time required to resend faulty packets due to transmission errors.

But now networks are much faster and files/data streams are much larger; so time for a change? Unfortunately, a wholesale change to the packet size is not straightforward as it is a fundamental standard and changing it would mean a loss of backward compatibility with older systems.

Larger payload options have been around for a while, however, they have often been vendor specific and at present they remain outside the official standard. There is, however, increased consensus on an optional 'Jumbo' payload size of 9000 bytes and this is fully supported by the AdderLink Infinity (ALIF) units.

Jumbo frames (or Jumbo packets) offer advantages for ALIF units when transmitting certain high resolution video signals across a network. This is because the increased data in each packet reduces the number of packets that need to be transferred and dealt with - thus reducing latency times.

The main problem is that for jumbo frames to be possible on a network, all of the devices on the network must support them.

Spanning Tree Protocol (STP)

In order to build a robust network, it is necessary to include certain levels of redundancy within the interconnections between switches. This will help to ensure that a failure of one link does not lead to a complete failure of the whole network.

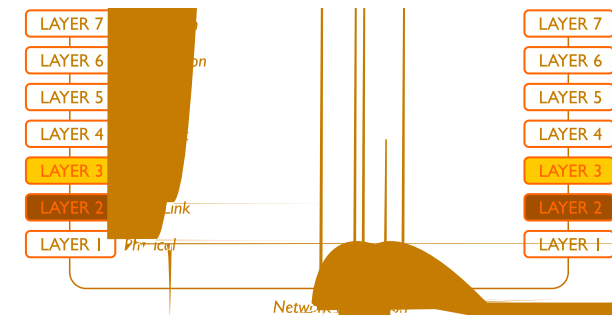
The danger of multiple links is that data packets, especially multicast packets, become involved in continual loops as neighbouring switches use the duplicated links to send and resend them to each other.

To prevent such bridging loops from occurring, the Spanning Tree Protocol (STP), operating at [layer 2](#), is used within each switch. STP encourages all switches to communicate and learn about each other. It prevents bridging loops by blocking newly discovered links until it can discover the nature of the link: is it a new host or a new switch?

The problem with this is that the discovery process can take up to 50 seconds before the block is lifted, causing problematic timeouts.

The answer to this issue is to enable the portfast variable for all host links on a switch. This will cause any new connection to go immediately into forwarding mode. However, take particular care not to enable portfast on any switch to switch connections as this will result in bridging loops.

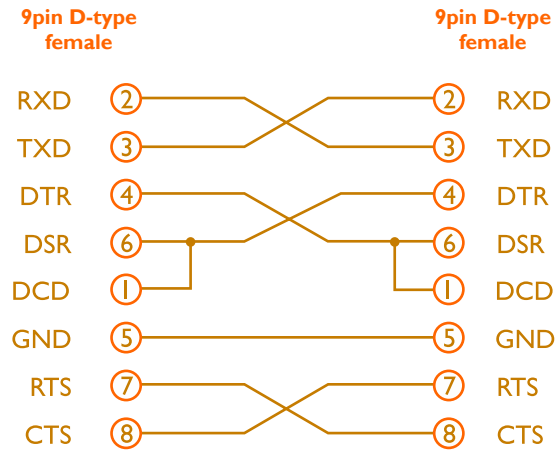
Forwarding modes



In simplified terms, the wrapper that is added at Layer 2 (by the sending system) includes the physical address of the intended recipient system, i.e. the unique MAC address (for example, 09:f8:33:d7:66:12) that is assigned to every networking device at manufacture. Deciphering recipients at this level is more straightforward than at Layer 3, where the address of the recipient is represented by a logical IP address (e.g. 192.168.0.10) and requires greater knowledge of the surrounding network structure. Due to their more complex circuitry, Layer 3 switches are more expensive than Layer 2 switches of a similar build quality and are used more sparingly within installations.

APPENDIX F - Cable pinouts, video modes and general specifications

RS232 ‘null-modem’ cable pin-out



Supported video modes

ALIF units support all VESA and CEA video modes.

General specifications

Casing (w x h x d):	198mm (7.92") x 44mm (1.76") x 150mm (6.0")
Construction:	1U compact case, robust metal design
Weight:	1.1kg (2.4lbs)
Mount kits:	Rack mount - single or dual units per 1U slot. VESA monitor / wall mount chassis.
Power to adapter:	100-240VAC 50/60Hz, 0.8A,
Power to unit:	5VDC 20W
Operating temp:	0°C to 40°C (32°F to 104°F)
Approvals:	CE, FCC

APPENDIX G - Fiber modules and cables

To suit your installation layout, two fiber modules are available for the ALIF dual units to suit various fiber optic cables. The specifications for all are summarized in the table below:

Fiber Type	Fiber size	Fiber Type	Coding			Distance at 1Gbps	Adder part number for SFP module	Bar color	Conn. type
			Normal Applications	Military Applications	Suggested Print Nomenclature				
OM1	(62.5/125)	Multimode (TIA-492AAAA)	Orange	Slate	62.5/125	220m	SFP-MM-LC	Black	LC
OM2	(50/125)	Multimode (TIA-492AAAB)	Orange	Orange	50/125	550m	“	“	“
OM3	(50/125)	Multimode (850 nm Laser-optimized) (TIA-492AAAC)	Aqua	Undefined	850 LO 50 /125	550m	“	“	“
OM4	(50/125)	Multimode (850 nm Laser-optimized) (TIA-492AAAC)	Aqua	Undefined	850 LO 50 /125	550m	“	“	“
OS1 and OS2	(9/125)	Single-mode (TIA-492C000 / TIA-492E000)	Yellow	Yellow	SM/NZDS, SM	10Km	SFP-SM-LC	Blue	LC

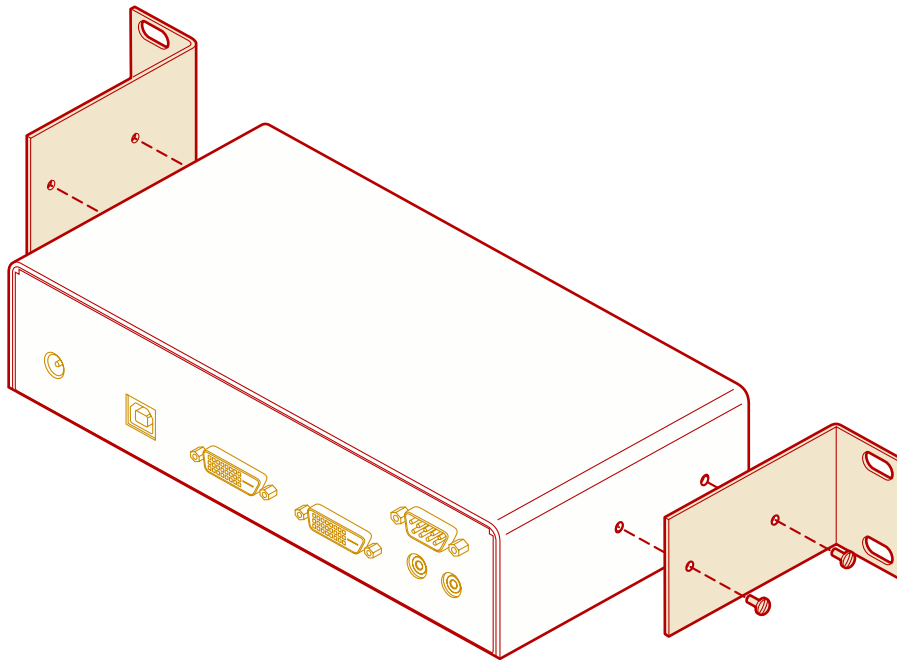
APPENDIX H - Mounting options

There are several mounting methods for transmitter and receiver units:

- The supplied four self-adhesive rubber feet
- Optional single unit rack brackets - this page
- [Optional dual unit rack brackets](#)
- [Optional VESA bracket mount](#)

Single unit rack brackets

The optional single unit brackets (plus four screws), allow a unit to be secured within a standard rack half width slot.



IMPORTANT - allow space for airflow

The ALIF units and their power supplies generate heat when in operation and will become warm to the touch.

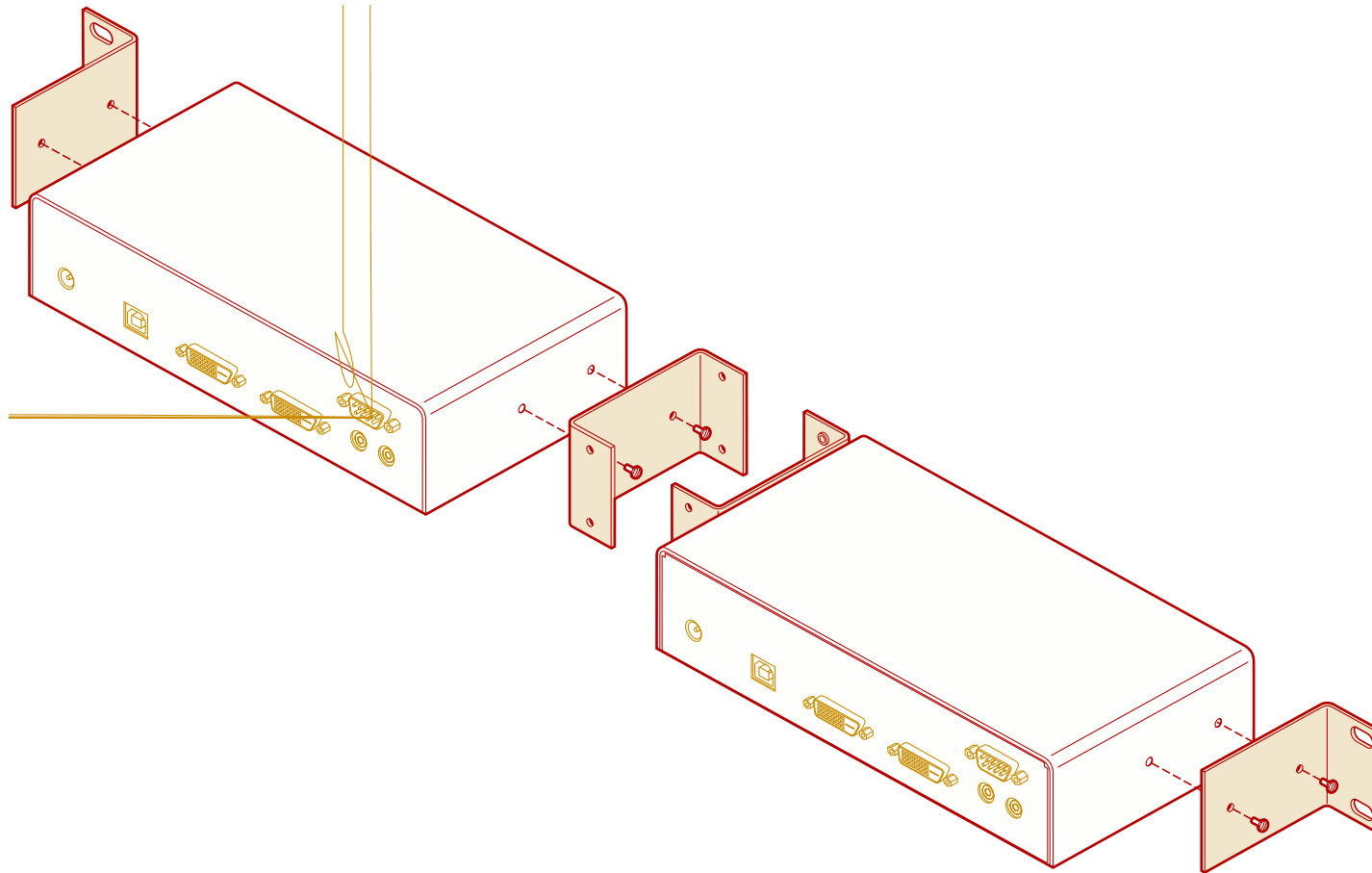
Do not place them in locations where air cannot circulate to cool the equipment. When mounting units within a rack chassis, allow a $\frac{1}{3}$ rd U space (1.5cm) between rows of devices:



Do not operate the equipment in ambient temperatures exceeding 40°C. Do not place the products in contact with equipment whose surface temperature exceeds 40°C.

Double unit rack brackets

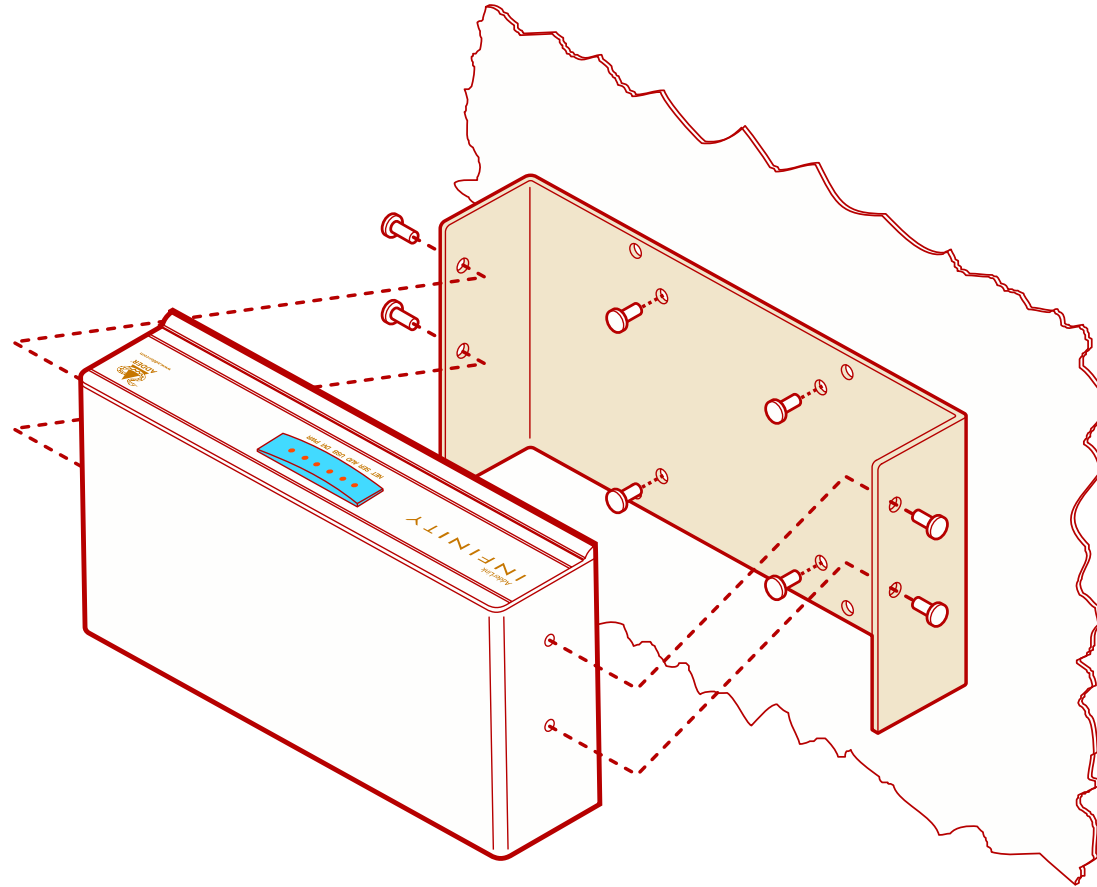
This optional kit comprises four brackets (plus twelve screws) and allows two ALIF units to be mounted side by side and fitted into a 1U rack slot.



VESA bracket mount

This optional kit comprises a bracket that allows a single AdderLink Infinity module to be mounted onto the rear of a video display*. The kit includes the bracket plus eight screws.

* The video display must adhere to the VESA standard for mounting holes on its rear panel.



SAFETY INFORMATION

- For use in dry, oil free indoor environments only.
- Warning - live parts contained within power adapter.
- No user serviceable parts within power adapter - do not dismantle.
- Plug the power adapter into a socket outlet close to the module that it is powering.
- Replace the power adapter with a manufacturer approved type only.
- Do not use the power adapter if the power adapter case becomes damaged, cracked or broken or if you suspect that it is not operating properly.
- If you use a power extension cord with the units, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure that the total ampere rating of all the devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- Do not attempt to service the units yourself.

WARRANTY

Adder Technology Ltd warrants that this product shall be free from defects in workmanship and materials for a period of two years from the date of original purchase. If the product should fail to operate correctly in normal use during the warranty period, Adder will replace or repair it free of charge. No liability can be accepted for damage due to misuse or circumstances outside Adder's control. Also Adder will not be responsible for any loss, damage or injury arising directly or indirectly from the use of this product. Adder's total liability under the terms of this warranty shall in all circumstances be limited to the replacement value of this product.

If any difficulty is experienced in the installation or use of this product that you are unable to resolve, please contact your supplier.



RADIO FREQUENCY ENERGY

A Category 5 (or better) twisted pair cable must be used to connect the units in order to maintain compliance with radio frequency energy emission regulations and ensure a suitably high level of immunity to electromagnetic disturbances.

All other interface cables used with this equipment must be shielded in order to maintain compliance with radio frequency energy emission regulations and ensure a suitably high level of immunity to electromagnetic disturbances.

European EMC directive 2004/108/EC

This equipment has been tested and found to comply with the limits for a class A computing device in accordance with the specifications in the European standard EN55022. These limits are designed to provide reasonable protection against harmful interference. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions may cause harmful interference to radio or television reception. However, there is no guarantee that harmful interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to correct the interference with one or more of the following measures: (a) Reorient or relocate the receiving antenna. (b) Increase the separation between the equipment and the receiver. (c) Connect the equipment to an outlet on a circuit different from that to which the receiver is connected. (d) Consult the supplier or an experienced radio/TV technician for help.

FCC Compliance Statement (United States)

This equipment generates, uses and can radiate radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio communication. It has been tested and found to comply with the limits for a class A computing device in accordance with the specifications in Subpart J of part 15 of FCC rules, which are designed to provide reasonable protection against such interference when the equipment is operated in a commercial environment. Operation of this equipment in a residential area may cause interference, in which case the user at his own expense will be required to take whatever measures may be necessary to correct the interference. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Canadian Department of Communications RFI statement

This equipment does not exceed the class A limits for radio noise emissions from digital apparatus set out in the radio interference regulations of the Canadian Department of Communications.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le règlement sur le brouillage radioélectriques publié par le ministère des Communications du Canada.



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